

# **UMA ONLINE SUPPLEMENT TO CATALOG**

## **VOLUME 5.9**

**Effective April 4, 2017**



**This Supplement is an integral part of the catalog and provides information on the following topics:**

**Academic Calendar**

**Office Hours**

**Administrators**

**Tuition and Fees**

**State Specific Refund Policies ( Indiana, Iowa, Oregon, and Wisconsin)**

**Faculty and Program Leadership**

**UMA ONLINE**

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**Tampa, Florida 33607**

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## PROGRAM ANTICIPATED START AND END DATES

### DIPLOMA PROGRAMS

<b>Anticipated Start Dates</b> <small>Start dates are subject to change at the discretion of UMA.</small>	<b>Anticipated End Dates*</b>		
	<b>Diploma Programs</b>		
	<b>Medical Administrative Assistant  Medical Billing and Coding</b>	<b>Medical Office and Billing Specialist</b>	<b>Pharmacy Technician (Re-enters only)</b>
1/3/2017	10/8/2017	10/8/2017	10/22/2017
1/23/2017	10/29/2017	10/29/2017	11/12/2017
2/6/2017	11/12/2017	11/12/2017	11/26/2017
2/27/2017	12/3/2017	12/3/2017	12/17/2017
3/13/2017	12/17/2017	12/17/2017	12/31/2017
4/3/2017	1/21/2018	1/21/2018	2/4/2018
4/17/2017	2/4/2018	2/4/2018	2/18/2018
5/8/2017	2/25/2018	2/25/2018	3/11/2018
5/22/2017	3/11/2018	3/11/2018	3/25/2018
6/12/2017	4/1/2018	4/1/2018	4/15/2018
6/26/2017	4/15/2018	4/15/2018	4/29/2018
7/17/2017	5/6/2018	5/6/2018	5/20/2018
7/31/2017	5/20/2018	5/20/2018	6/3/2018
8/21/2017	6/10/2018	6/10/2018	6/24/2018
9/5/2017	6/24/2018	6/24/2018	7/8/2018
9/25/2017	7/15/2018	7/15/2018	7/29/2018
10/9/2017	7/29/2018	7/29/2018	8/12/2018
10/30/2017	8/19/2018	8/19/2018	9/2/2018
11/13/2017	9/2/2018	9/2/2018	9/16/2018
12/4/2017	9/23/2018	9/23/2018	10/7/2018

Start dates are subject to change at the discretion of UMA.

\*Anticipated end dates are determined based on continuous progression through a program and include externships. Externships are based on a minimum of 30 hours per week; therefore, the actual end date may vary.

**ASSOCIATE DEGREE PROGRAMS**  
(Except Arkansas Residents)

<b>Anticipated Start Dates</b> <small>Start dates are subject to change at the discretion of UMA.</small>	<b>Anticipated End Dates*</b>					
	<b>Health and Human Services</b>	<b>Health Information Technology</b>	<b>Healthcare Management</b>	<b>Health Sciences - Medical Administrative Assistant**</b> <b>Health Sciences - Medical Office and Billing Specialist</b>	<b>Health Sciences – Medial Administrative Assistant***</b> <b>Medical Billing and Coding</b>	<b>Health Sciences - Pharmacy Technician</b>
1/3/2017	5/20/2018	5/20/2018	5/20/2018	5/6/2018	5/20/2018	5/20/2018
1/23/2017	6/10/2018	6/10/2018	6/10/2018	5/20/2018	6/10/2018	6/10/2018
2/6/2017	6/24/2018	6/24/2018	6/24/2018	6/10/2018	6/24/2018	6/24/2018
2/27/2017	7/15/2018	7/15/2018	7/15/2018	6/24/2018	7/15/2018	7/15/2018
3/13/2017	7/29/2018	7/29/2018	7/29/2018	7/15/2018	7/29/2018	7/29/2018
4/3/2017	8/19/2018	8/19/2018	8/19/2018	7/29/2018	8/19/2018	8/19/2018
4/17/2017	9/2/2018	9/2/2018	9/2/2018	8/19/2018	9/2/2018	9/2/2018
5/8/2017	9/23/2018	9/23/2018	9/23/2018	9/2/2018	9/23/2018	9/23/2018
5/22/2017	10/7/2018	10/7/2018	10/7/2018	9/23/2018	10/7/2018	10/7/2018
6/12/2017	10/28/2018	10/28/2018	10/28/2018	10/7/2018	10/28/2018	10/28/2018
6/26/2017	11/11/2018	11/11/2018	11/11/2018	10/28/2018	11/11/2018	11/11/2018
7/17/2017	12/2/2018	12/2/2018	12/2/2018	11/11/2018	12/2/2018	12/2/2018
7/31/2017	12/16/2018	12/16/2018	12/16/2018	12/2/2018	12/16/2018	12/16/2018
8/21/2017	1/20/2019	1/20/2019	1/20/2019	12/16/2018	1/20/2019	1/20/2019
9/5/2017	2/3/2019	2/3/2019	2/3/2019	1/20/2019	2/3/2019	2/3/2019
9/25/2017	2/24/2019	2/24/2019	2/24/2019	2/24/2019	2/24/2019	2/24/2019
10/9/2017	3/10/2019	3/10/2019	3/10/2019	3/10/2019	3/10/2019	3/10/2019
10/30/2017	3/31/2019	3/31/2019	3/31/2019	3/31/2019	3/31/2019	3/31/2019
11/13/2017	4/14/2019	4/14/2019	4/14/2019	4/14/2019	4/14/2019	4/14/2019
12/4/2017	5/5/2019	5/5/2019	5/5/2019	5/5/2019	5/5/2019	5/5/2019

Start dates are subject to change at the discretion of UMA.

\*Anticipated end dates are determined based on continuous progression through a program and include externships. Externships are based on a minimum of 30 hours per week; therefore, the actual end date may vary.

\*\*Re-entering students only beginning with the April 17, 2017, start date.

\*\*\*New students beginning with the April 17, 2017, start date.

**ASSOCIATE DEGREE PROGRAMS**  
**(Arkansas Residents Only)**

Anticipated Start Dates	Anticipated End Dates*^					
	Health and Human Services	Health Information Technology	Healthcare Management	Health Sciences- Healthcare Technology & Systems	Health Sciences - Medical Administrative Assistant**	Health Sciences - Pharmacy Technician
1/3/2017	5/20/2018	5/20/2018	5/20/2018	5/20/2018	5/6/2018	5/20/2018
1/23/2017	6/10/2018	6/10/2018	6/10/2018	6/10/2018	5/20/2018	6/10/2018
2/6/2017	6/24/2018	6/24/2018	6/24/2018	6/24/2018	6/10/2018	6/24/2018
2/27/2017	7/15/2018	7/15/2018	7/15/2018	7/15/2018	6/24/2018	7/15/2018
3/13/2017	7/29/2018	7/29/2018	7/29/2018	7/29/2018	7/15/2018	7/29/2018
4/3/2017	8/19/2018	8/19/2018	8/19/2018	8/19/2018	7/29/2018	8/19/2018
4/17/2017	9/2/2018	9/2/2018	9/2/2018	9/2/2018	8/19/2018	9/2/2018
5/8/2017	9/23/2018	9/23/2018	9/23/2018	9/23/2018	9/2/2018	9/23/2018
5/22/2017	10/7/2018	10/7/2018	10/7/2018	10/7/2018	9/23/2018	10/7/2018
6/12/2017	10/28/2018	10/28/2018	10/28/2018	10/28/2018	10/7/2018	10/28/2018
6/26/2017	11/11/2018	11/11/2018	11/11/2018	11/11/2018	10/28/2018	11/11/2018
7/17/2017	12/2/2018	12/2/2018	12/2/2018	12/2/2018	11/11/2018	12/2/2018
7/31/2017	12/16/2018	12/16/2018	12/16/2018	12/16/2018	12/2/2018	12/16/2018
8/21/2017	1/20/2019	1/20/2019	1/20/2019	1/20/2019	12/16/2018	1/20/2019
9/5/2017	2/3/2019	2/3/2019	2/3/2019	2/3/2019	1/20/2019	2/3/2019
9/25/2017	2/24/2019	2/24/2019	2/24/2019	2/24/2019	2/24/2019	2/24/2019
10/9/2017	3/10/2019	3/10/2019	3/10/2019	3/10/2019	3/10/2019	3/10/2019
10/30/2017	3/31/2019	3/31/2019	3/31/2019	3/31/2019	3/31/2019	3/31/2019
11/13/2017	4/14/2019	4/14/2019	4/14/2019	4/14/2019	4/14/2019	4/14/2019
12/4/2017	5/5/2019	5/5/2019	5/5/2019	5/5/2019	5/5/2019	5/5/2019

Start dates are subject to change at the discretion of UMA.

\*Anticipated end dates are determined based on continuous progression through a program and include externships. Externships are based on a minimum of 30 hours per week; therefore, the actual end date may vary.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.

^The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

## MODULE START AND END DATES

Locate your program’s start date in either Track A or Track B. Your module start and end dates follow the associated track.

TRACK A	
Module Start Date	Module End Date
Monday, January 26, 2015	Sunday, March 01, 2015
Monday, March 02, 2015	Sunday, April 05, 2015
Monday, April 06, 2015	Sunday, May 10, 2015
Monday, May 11, 2015	Sunday, June 14, 2015
Monday, June 15, 2015	Sunday, July 19, 2015
Monday, July 20, 2015	Sunday, August 23, 2015
Monday, August 24, 2015	Sunday, September 27, 2015
Monday, September 28, 2015	Sunday, November 01, 2015
Monday, November 02, 2015	Sunday, December 06, 2015
Monday, December 07, 2015	Sunday, January 24, 2016
Monday, January 25, 2016	Sunday, February 28, 2016
Monday, February 29, 2016	Sunday, April 03, 2016
Monday, April 04, 2016	Sunday, May 08, 2016
Monday, May 09, 2016	Sunday, June 12, 2016
Monday, June 13, 2016	Sunday, July 17, 2016
Monday, July 18, 2016	Sunday, August 21, 2016
Monday, August 22, 2016	Sunday, September 25, 2016
Monday, September 26, 2016	Sunday, October 30, 2016
Monday, October 31, 2016	Sunday, December 04, 2016
Monday, December 05, 2016	Sunday, January 22, 2017
Monday, January 23, 2017	Sunday, February 26, 2017
Monday, February 27, 2017	Sunday, April 02, 2017
Monday, April 03, 2017	Sunday, May 07, 2017
Monday, May 08, 2017	Sunday, June 11, 2017
Monday, June 12, 2017	Sunday, July 16, 2017
Monday, July 17, 2017	Sunday, August 20, 2017
Monday, August 21, 2017	Sunday, September 24, 2017
Monday, September 25, 2017	Sunday, October 29, 2017
Monday, October 30, 2017	Sunday, December 03, 2017
Monday, December 04, 2017	Sunday, January 21, 2018
Monday, January 22, 2018	Sunday, February 25, 2018
Monday, February 26, 2018	Sunday, April 01, 2018
Monday, April 02, 2018	Sunday, May 06, 2018
Monday, May 07, 2018	Sunday, June 10, 2018
Monday, June 11, 2018	Sunday, July 15, 2018
Monday, July 16, 2018	Sunday, August 19, 2018
Monday, August 20, 2018	Sunday, September 23, 2018
Monday, September 24, 2018	Sunday, October 28, 2018
Monday, October 29, 2018	Sunday, December 02, 2018
Monday, December 03, 2018	Sunday, January 20, 2019

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TRACK B	
Module Start Date	Module End Date
Monday, January 05, 2015	Sunday, February 08, 2015
Monday, February 09, 2015	Sunday, March 15, 2015
Monday, March 16, 2015	Sunday, April 19, 2015
Monday, April 20, 2015	Sunday, May 24, 2015
Tuesday, May 26, 2015	Sunday, June 28, 2015
Monday, June 29, 2015	Sunday, August 02, 2015
Monday, August 03, 2015	Sunday, September 06, 2015
Tuesday, September 08, 2015	Sunday, October 11, 2015
Monday, October 12, 2015	Sunday, November 15, 2015
Monday, November 16, 2015	Sunday, December 20, 2015
Monday, January 04, 2016	Sunday, February 07, 2016
Monday, February 08, 2016	Sunday, March 13, 2016
Monday, March 14, 2016	Sunday, April 17, 2016
Monday, April 18, 2016	Sunday, May 22, 2016
Monday, May 23, 2016	Sunday, June 26, 2016
Monday, June 27, 2016	Sunday, July 31, 2016
Monday, August 01, 2016	Sunday, September 04, 2016
Tuesday, September 06, 2016	Sunday, October 09, 2016
Monday, October 10, 2016	Sunday, November 13, 2016
Monday, November 14, 2016	Sunday, December 18, 2016
Tuesday, January 03, 2017	Sunday, February 05, 2017
Monday, February 06, 2017	Sunday, March 12, 2017
Monday, March 13, 2017	Sunday, April 16, 2017
Monday, April 17, 2017	Sunday, May 21, 2017
Monday, May 22, 2017	Sunday, June 25, 2017
Monday, June 26, 2017	Sunday, July 30, 2017
Monday, July 31, 2017	Sunday, September 03, 2017
Tuesday, September 05, 2017	Sunday, October 08, 2017
Monday, October 09, 2017	Sunday, November 12, 2017
Monday, November 13, 2017	Sunday, December 17, 2017
Tuesday, January 02, 2018	Sunday, February 04, 2018
Monday, February 05, 2018	Sunday, March 11, 2018
Monday, March 12, 2018	Sunday, April 15, 2018
Monday, April 16, 2018	Sunday, May 20, 2018
Monday, May 21, 2018	Sunday, June 24, 2018
Monday, June 25, 2018	Sunday, July 29, 2018
Monday, July 30, 2018	Sunday, September 02, 2018
Tuesday, September 04, 2018	Sunday, October 07, 2018
Monday, October 08, 2018	Sunday, November 11, 2018
Monday, November 12, 2018	Sunday, December 16, 2018
Monday, December 17, 2018	Sunday, February 03, 2019

## HOLIDAY SCHEDULE\*

### 2017

January 16, 2017	Martin Luther King Jr., Day
May 29, 2017	Memorial Day
July 4, 2017	Independence Day
September 4, 2017	Labor Day
November 23, 2017 – November 24, 2017	Thanksgiving Break
December 18, 2017 – January 1, 2018	Winter Break

Support is available to UMA's online students on all dates but those listed above.

\*Schedules for students on an externship may vary.

## OFFICE HOURS\*

Phone: (888) 205-2456

Fax: (888) 209-8848

Monday – Thursday:

8 a.m. – 8 p.m.

Friday:

9 a. m. – 5 p.m.

Saturday and Sunday

CLOSED

\*Individual departments may schedule hours that are different than the main office, and in some cases, are available for extended evening and weekend support.

## ADMINISTRATORS

**Derek Apanovitch**, President

**Geordie Hyland**, Sr. Vice President, Campus Operations

**Julene Robinson**, Vice Provost, Programs & Academic Affairs

**Amanda Smith**, Vice Provost, Curriculum and Academic Services

**Rebecca Sarlo**, Dean of Institutional Effectiveness

**Scott Sarrett**, Vice President of Learner Services

**April Neumann**, Vice President of Career Services

**Michael Becker**, Senior Vice President of Online Admissions

**Elizabeth Accomando**, Senior Director of Student Finance

**Mathew W. Goody**, Director, Registrar

**Vandy Pacetti-Donelson**, Librarian

**TUITION AND FEES**  
**(FOR MILITARY PRICING, PLEASE REFER TO PAGES 12 - 17.)**

**DIPLOMA PROGRAMS**

**COST CALCULATED AT \$430 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees for the Medical Billing and Coding and Medical Office and Billing Specialist programs are charged at full tuition equal to the original cost of the course being retaken.

(UMA in enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Diploma Programs	Credits	Tuition	Books	Total Cost
Healthcare Technology & Systems	37.0	\$15,910	Included	\$15,910
Medical Administrative Assistant*	38.0	\$16,340	Included	\$16,340
Medical Billing and Coding	39.0	\$16,770	Included	\$16,770
Medical Office and Billing Specialist	38.0	\$16,340	Included	\$16,340
Pharmacy Technician	37.5	\$16,125	Included	\$16,125

**COST CALCULATED AT \$2,042.50 PER COURSE**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

Diploma Program	Number Of Courses	Credits	Tuition	Books	Total Cost
Medical Administrative Assistant**	8	36.0	\$16,340	Included	\$16,340

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.



**ASSOCIATE DEGREE PROGRAMS**  
**(FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

**COST CALCULATED AT \$430 PER CREDIT HOUR**  
 Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Associate Degree Programs (For <u>Graduates</u> of Corresponding UMA Diploma Programs)	Credits	Tuition	Books	Credit for <u>Graduates of</u> Corresponding UMA Diploma Program	Total Cost
Health Sciences – Healthcare Technology & Systems	61.0	\$26,230	Included	-\$15,910	\$10,320
Health Sciences – Medical Administrative Assistant*	62.0	\$26,660	Included	-\$16,340	\$10,320
Health Sciences – Medical Administrative Assistant**	63.0	\$27,950	Included	-\$16,340	\$11,610
Health Sciences – Medical Office and Billing Specialist	62.0	\$26,660	Included	-\$16,340	\$10,320
Health Sciences – Pharmacy Technician	61.5	\$26,445	Included	-\$16,125	\$10,320
Medical Billing and Coding	63.0	\$27,090	Included	-\$16,770	\$10,320
Medical Billing and Coding (Arkansas Residents)***	66.0	\$28,380	Included	-\$16,770	\$11,610

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Enrolling students only who began prior to the April 17, 2017, start date. Cost for core courses (8) from diploma program calculated at \$2,042.50 per course. Remaining courses calculated at \$430 per credit hour.

\*\*\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

## ASSOCIATE DEGREE PROGRAMS (FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)

### COST CALCULATED AT \$430 PER CREDIT HOUR

Tuition cost varies when courses are failed and must be repeated.  
Retake fees for all programs except Health Sciences - Pharmacy Technician are charged  
at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Associate Degree Programs	Credits	Tuition	Books	Total Cost
Health and Human Services	64.0	\$27,520	Included	\$27,520
Health Information Technology	63.5	\$27,305	Included	\$27,305
Health Information Technology (Arkansas Residents)***	66.5	\$28,595	Included	\$28,595
Healthcare Management	66.0	\$28,380	Included	\$28,380
Healthcare Management (Arkansas Residents)***	69.0	\$29,670	Included	\$29,670
Health Sciences – Healthcare Technology & Systems	61.0	\$26,230	Included	\$26,230
Health Sciences – Medical Administrative Assistant*	62.0	\$26,660	Included	\$26,660
Health Sciences – Medical Office and Billing Specialist	62.0	\$26,660	Included	\$26,660
Health Sciences - Pharmacy Technician	61.5	\$26,445	Included	\$26,445
Medical Billing and Coding	63.0	\$27,090	Included	\$27,090
Medical Billing and Coding (Arkansas Residents)***	66.0	\$28,380	Included	\$28,380

### COST CALCULATED PER COURSE

Tuition cost varies when courses are failed and must be repeated.  
Retake fees are charged at full tuition equal to the original cost of the course being retaken.

Core Courses	General Education and Elective Courses
\$2,042.50 Per Course	\$1,290 Per Course

Associate Degree Program	Number of Courses	Credits	Tuition	Books	Total Cost
Health Sciences - Medical Administrative Assistant**	<u>Core</u> 8	60.0	<u>Core Courses</u> \$16,340	Included	\$26,660
	<u>GE/Elective</u> 8		<u>GE/Elective Courses</u> \$10,320		

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.

\*\*\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

## TUITION AND FEES - MILITARY ONLY

UMA is pleased to support the United States military by providing special pricing for students who are eligible military students. Eligible military students are defined as those students who are Veterans, active duty military (Army, Navy, Air Force, Marine Corps and Coast Guard), National Guard or the Reserves and spouses and dependents of veterans and active duty military. All students seeking the following special military-based pricing must provide acceptable documentation of qualifying criteria.

### FOR VETERANS AND SPOUSES/DEPENDENTS OF VETERANS AND ACTIVE DUTY WHO QUALIFY FOR VA EDUCATIONAL BENEFITS

Pricing includes anyone using Chapters 30, 31, 32, 33 or 35, VA Benefits or the GI Bill.

## DIPLOMA PROGRAMS – MILITARY ONLY

### COST CALCULATED AT \$380 PER CREDIT HOUR

Tuition cost varies when courses are failed and must be repeated.  
Retake fees for the Medical Billing and Coding and Medical Office and Billing Specialist programs are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Diploma Programs	Credits	Tuition	Books	Total Cost
Healthcare Technology & Systems	37.0	\$14,060	Included	\$14,060
Medical Administrative Assistant*	38.0	\$14,440	Included	\$14,440
Medical Billing and Coding	39.0	\$14,820	Included	\$14,820
Medical Office and Billing Specialist	38.0	\$14,440	Included	\$14,440
Pharmacy Technician	37.5	\$14,250	Included	\$14,250

### COST CALCULATED AT \$1,805 PER COURSE

Tuition cost varies when courses are failed and must be repeated.  
Retake fees are charged at full tuition equal to the original cost of the course being retaken.

Diploma Program	Number of Courses	Credits	Tuition	Books	Total Cost
Medical Administrative Assistant**	8	36.0	\$14,440	Included	\$14,440

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.

**ASSOCIATE DEGREE PROGRAMS – MILITARY ONLY**  
**FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS**

**COST CALCULATED AT \$380 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Associate Degree Programs (For Graduates of Corresponding UMA Diploma Programs)	Credits	Tuition	Books	Credit for Graduates of Corresponding UMA Diploma Program	Total Cost
Health Sciences – Healthcare Technology & Systems	61.0	\$23,180	Included	-\$14,060	\$9,120
Health Sciences - Medical Administrative Assistant*	62.0	\$23,560	Included	-\$14,440	\$9,120
Health Sciences - Medical Administrative Assistant**	63.0	\$24,700	Included	-\$14,440	\$10,260
Health Sciences – Medical Office and Billing Specialist	62.0	\$23,560	Included	-\$14,440	\$9,120
Health Sciences – Pharmacy Technician	61.5	\$23,370	Included	-\$14,250	\$9,120
Medical Billing and Coding	63.0	\$23,940	Included	-\$14,820	\$9,120
Medical Billing and Coding (Arkansas Residents)***	66.0	\$25,080	Included	-\$14,820	\$10,260

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Enrolling students only who began prior to the April 17, 2017, start date. Cost for core courses (8) from diploma program calculated at \$1,805 per course. Remaining courses calculated at \$380 per credit hour.

\*\*\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

**ASSOCIATE DEGREE PROGRAMS – MILITARY ONLY**  
**(FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

**COST CALCULATED AT \$380 PER CREDIT HOUR**  
 Tuition cost varies when courses are failed and must be repeated.  
 Retake fees for all programs except Health Sciences – Pharmacy Technician are charged at full tuition equal to the original cost of the course being retaken.  
  
 (UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Associate Degree Programs	Credits	Tuition	Books	Total Cost
Health and Human Services	64.0	\$24,320	Included	\$24,320
Health Information Technology	63.5	\$24,130	Included	\$24,130
Health Information Technology (Arkansas Residents)***	66.5	\$25,270	Included	\$25,270
Healthcare Management	66.0	\$25,080	Included	\$25,080
Healthcare Management (Arkansas Residents)***	69.0	\$26,220	Included	\$26,220
Health Sciences – Healthcare Technology & Systems	61.0	\$23,180	Included	\$23,180
Health Sciences – Medical Administrative Assistant*	62.0	\$23,560	Included	\$23,560
Health Sciences – Medical Office and Billing Specialist	62.0	\$23,560	Included	\$23,560
Health Sciences - Pharmacy Technician	61.5	\$23,370	Included	\$23,370
Medical Billing and Coding	63.0	\$23,940	Included	\$23,940
Medical Billing and Coding (Arkansas Residents)***	66.0	\$25,080	Included	\$25,080

**COSTS PER COURSE**  
 Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

Core Courses	General Education and Elective Courses
\$1,805 Per Course	\$1,140 Per Course

Associate Degree Program	Number of Courses	Credits	Tuition	Books	Total Cost
Health Sciences - Medical Administrative Assistant**	<u>Core</u> 8 <u>GE/Elective</u> 8	60.0	<u>Core Courses</u> \$14,440 <u>GE/Elective Courses</u> \$9,120	Included	\$23,560

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.

\*\*\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

## TUITION AND FEES - MILITARY ONLY

### FOR ACTIVE DUTY, NATIONAL GUARD, RESERVES

#### DIPLOMA PROGRAMS – MILITARY ONLY

##### COST CALCULATED AT \$330 PER CREDIT HOUR

Tuition cost varies when courses are failed and must be repeated.  
Retake fees for the Medical Billing and Coding and Medical Office and Billing Specialist programs are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Diploma Programs	Credits	Tuition	Books	Total Cost
Healthcare Technology & Systems	37.0	\$12,210	No Charge	\$12,210
Medical Administrative Assistant*	38.0	\$12,540	No Charge	\$12,540
Medical Billing and Coding	39.0	\$12,870	No Charge	\$12,870
Medical Office and Billing Specialist	38.0	\$12,540	No Charge	\$12,540
Pharmacy Technician	37.5	\$12,375	No Charge	\$12,375

##### COST CALCULATED AT \$1,567.50 PER COURSE

Tuition cost varies when courses are failed and must be repeated.  
Retake fees are charged at full tuition equal to the original cost of the course being retaken.

Diploma Program	Number of Courses	Credits	Tuition	Books	Total Cost
Medical Administrative Assistant**	8	36.0	\$12,540	No Charge	\$12,540

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.

**ASSOCIATE DEGREE PROGRAMS – MILITARY ONLY**  
**FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS**

**COST CALCULATED AT \$330 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Associate Degree Programs (For <u>Graduates</u> of Corresponding UMA Diploma Programs)	Credits	Tuition	Books	Credit for <u>Graduates of</u> Corresponding UMA Diploma Program	Total Cost
Health Sciences – Healthcare Technology & Systems	61.0	\$20,130	No Charge	-\$12,210	\$7,920
Health Science – Medical Administrative Assistant*	62.0	\$20,460	No Charge	-\$12,540	\$7,920
Health Sciences - Medical Administrative Assistant**	63.0	\$21,450	No Charge	-\$12,540	\$8,910
Health Sciences – Medical Office and Billing Specialist	62.0	\$20,460	No Charge	-\$12,540	\$7,920
Health Sciences – Pharmacy Technician	61.5	\$20,295	No Charge	-\$12,375	\$7,920
Medical Billing and Coding	63.0	\$20,790	No Charge	-\$12,870	\$7,920
Medical Billing and Coding (Arkansas Residents)***	66.0	\$21,780	No Charge	-\$12,870	\$8,910

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Enrolling students only who began prior to the April 17, 2017, start date. Cost for core courses (8) from diploma program calculated at \$1,567.50 per course. Remaining courses calculated at \$330 per credit hour.

\*\*\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

**ASSOCIATE DEGREE PROGRAMS – MILITARY ONLY**  
**(FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

**COST CALCULATED AT \$330 PER CREDIT HOUR**  
 Tuition cost varies when courses are failed and must be repeated.  
 Retake fees for all programs except Health Sciences – Pharmacy Technician are charged at full tuition equal to the original cost of the course being retaken.  
  
 (UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

Associate Degree Programs	Credits	Tuition	Books	Total Cost
Health and Human Services	64.0	\$21,120	No Charge	\$21,120
Health Information Technology	63.5	\$20,955	No Charge	\$20,955
Health Information Technology (Arkansas Residents)***	66.5	\$21,945	No Charge	\$21,945
Healthcare Management	66.0	\$21,780	No Charge	\$21,780
Healthcare Management (Arkansas Residents)***	69.0	\$22,770	No Charge	\$22,770
Health Sciences – Healthcare Technology & Systems	61.0	\$20,130	No Charge	\$20,130
Health Sciences – Medical Administrative Assistant*	62.0	\$20,460	No Charge	\$20,460
Health Sciences – Medical Office and Billing Specialist	62.0	\$20,460	No Charge	\$20,460
Health Sciences - Pharmacy Technician	61.5	\$20,295	No Charge	\$20,295
Medical Billing and Coding	63.0	\$20,790	No Charge	\$20,790
Medical Billing and Coding (Arkansas Residents)***	66.0	\$21,780	No Charge	\$21,780

<b>COST PER COURSE</b>	
Tuition cost varies when courses are failed and must be repeated. Retake fees are charged at full tuition equal to the original cost of the course being retaken.	
Core Courses	General Education and Elective Courses
\$1,567.50 Per Course	\$990 Per Course

Associate Degree Program	Number of Courses	Credits	Tuition	Books	Total Cost
Health Sciences - Medical Administrative Assistant**	<u>Core</u> 8 <u>GE/Elective</u> 8	60.0	<u>Core Courses</u> \$12,540 <u>GE/Elective</u> <u>Courses</u> \$7,920	No Charge	\$20,460

\*New students beginning with the April 17, 2017, start date.

\*\*Re-Entering students only beginning with the April 17, 2017, start date.

\*\*\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.



# REFUND POLICIES FOR INDIANA, IOWA, OREGON, AND WISCONSIN

## INDIANA RESIDENT'S REFUND POLICIES

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR ALL PROGRAMS FOR INDIANA RESIDENTS**

A student who resides in Indiana and who ceases enrollment at UMA is subject to the pro rata tuition refund calculation as outlined below, which is based upon the amount of assignments completed in a course. If a student is subject to a refund adjustment of tuition, UMA will adjust the student's account ledger with the proper associated percentage.

- Prior to the first day of a course, a student receives a refund of 100% of tuition charges.
- After the first day of the course until the student completes 10% of the assignments, a student receives a tuition adjustment of 90% of the course charge.
- After completing 10% of the assignments, but prior to completing 25% of the assignments, a student receives a tuition adjustment of 75% of the course charge.
- After completing 25% of the assignments but prior to completing 50% of the assignments, a student receives a tuition adjustment of 50% of the course charge.
- After completing 50% of the assignments but prior to completing 75% of the assignments, a student receives a tuition adjustment of 25% of the course charge.
- After completing 75% of assignments, a student receives no tuition adjustment.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

## **IOWA RESIDENT'S REFUND POLICIES**

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR NON-TERM PROGRAMS FOR IOWA RESIDENTS**

Pertains to the following programs:

- Pharmacy Technician (Online)
- Health Sciences – Pharmacy Technician (Online)

If students cease enrollment at UMA, the following policies apply:

- If students are cancelled by UMA, all tuition and fees charged are refunded. If a student cancels (other than an active duty military student) and physical textbooks provided by UMA are not returned, students are assessed a book fee for physical textbooks.
- Tuition is charged per payment period for all courses scheduled for that payment period.

If students cease enrollment at UMA between day eight and the end of the payment period, students receive a pro rata refund of tuition as follows:

- The pro rata amount of tuition refunded is determined by dividing the number of calendar days remaining after a student's last date of attendance in a payment period by the number of calendar days in the payment period in which the withdrawal occurred.
- The number of calendar days in a payment period is defined as the number of calendar days from the start of a payment period until the last day of the last course a student was scheduled to attend in the payment period (inclusive of holidays).
- Students withdrawing on the payment period ending date do not receive any tuition refund.
- Refunds are rounded to the nearest dollar.
- Refunds are provided to the student within forty-five calendar days after the school determines the student withdrew.

Students who are members of the National Guard, United States reserve force or state militia \*and spouses of deployed service members with a dependent child who must withdraw from UMA because they have been ordered to state military service or federal service or duty are entitled to their choice of the following adjustments to their charges at their time of withdrawal:

- A student meeting the above eligibility requirements may withdraw from his/her entire registration and receive a full refund of tuition and mandatory fees; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for course grades and/or incompletes that shall be completed by the student at a later date. If such arrangements are made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for the courses in full; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for some course grades and/or incompletes that shall be completed by the student at a later date. If such an arrangement is made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for those courses. Any course for which arrangements cannot be made for grades or incompletes shall be considered dropped and the tuition and mandatory fees for the course refunded.

If, at any time, a student terminates his/her enrollment due to the student's physical incapacity or due to the transfer of a student's spouse's employment to another city, the terminating student shall receive a pro rata refund of tuition in an amount equal to the amount of tuition multiplied by the ratio of the remaining number of calendar days to the total calendar days in the term for which the student has been charged.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

\*Underscore indicates retroactive to July 19, 2013.

### **PRO RATA REFUND CALCULATION FOR STANDARD TERM PROGRAMS FOR IOWA RESIDENTS**

Pertains to the following programs:

- Health Sciences Concentrations (Associate Degree):
  - Healthcare Technology & Systems
  - Medical Administrative Assistant
  - Medical Office and Billing Specialist
- Health and Human Services (Associate Degree)
- Health Information Technology (Associate Degree)
- Healthcare Management (Associate Degree)
- Healthcare Technology & Systems (Diploma)
- Medical Administrative Assistant (Diploma)
- Medical Billing and Coding (Associate Degree)
- Medical Billing and Coding (Diploma)
- Medical Office and Billing Specialist (Diploma)

If students cease enrollment at UMA, the following policies apply:

- If students are cancelled by UMA, all tuition and fees charged are refunded. If a student cancels (other than an active duty military student) and physical textbooks provided by UMA are not returned, students are assessed a book fee for those physical textbooks.
- Tuition is charged per term for all courses scheduled for that term.

If students cease enrollment at UMA between day eight and the end of the term, students receive a pro rata refund of tuition as follows:

- The pro rata amount of tuition refunded is determined by dividing the number of calendar days remaining after a student's last date of attendance in a term by the number of calendar days in the term in which the withdrawal occurred.
- The number of calendar days in a term is defined as the number of calendar days from the start of a term until the last day of the last course a student was scheduled to attend in the term (inclusive of holidays).
- Students withdrawing on the last date of the term date do not receive a refund.
- Refunds are rounded to the nearest dollar.
- Refunds are provided to the student within forty-five calendar days after the school determines the student withdrew.

Students who are members of the National Guard, United States reserve force or state militia \*and spouses of deployed service members with a dependent child who must withdraw from UMA because they have been

ordered to state military service or federal service or duty are entitled to their choice of the following adjustments to their charges at their time of withdrawal:

- A student meeting the above eligibility requirements may withdraw from his/her entire registration and receive a full refund of tuition and mandatory fees; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for course grades and/or incompletes that shall be completed by the student at a later date. If such arrangements are made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for the courses in full; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for some course grades and/or incompletes that shall be completed by the student at a later date. If such an arrangement is made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for those courses. Any course for which arrangements cannot be made for grades or incompletes shall be considered dropped and the tuition and mandatory fees for the course refunded.

If, at any time, a student terminates his/her enrollment due to the student's physical incapacity or due to the transfer of a student's spouse's employment to another city, the terminating student shall receive a pro rata refund of tuition in an amount equal to the amount of tuition multiplied by the ratio of the remaining number of calendar days to the total calendar days in the term for which the student has been charged.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

\*Underscore indicates retroactive to July 19, 2013.

## **OREGON RESIDENT'S REFUND POLICIES**

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR ALL PROGRAMS FOR OREGON RESIDENTS**

A student who resides in Oregon who ceases enrollment at UMA receives a tuition refund as follows. If a student's termination date is:

- Prior to the first day of a course and if a student does not begin attendance during the first seven calendar days of a program, a student receives a refund of 100% of tuition charges.
- During the first seven calendar days of a course, a student receives a refund of 80% of tuition charges.
- After the first seven calendar days of a course, during the second week of the course, a student receives a refund of 60% of tuition charges.
- During the third week of a course, a student receives a refund of 40% of tuition charges.
- During the fourth week of a course or later, a student receives no refund of tuition charges.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

## **WISCONSIN RESIDENT'S REFUND POLICIES**

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR STANDARD TERM PROGRAMS FOR WISCONSIN RESIDENTS**

Pertains to the following programs:

- Health and Human Services (Associate Degree)
- Health Information Technology (Associate Degree)
- Health Sciences (with Concentrations except Pharmacy Technician) (Associate Degree)
- Healthcare Management (Associate Degree)
- Medical Billing and Coding (Associate Degree)
- Healthcare Technology & Systems (Diploma)
- Medical Administrative Assistant (Diploma)
- Medical Billing and Coding (Diploma)
- Medical Office and Billing Specialist (Diploma)

A student who resides in Wisconsin and who ceases enrollment at UMA receives a tuition refund as follows. If a student's termination date is:

- Prior to the first day of a course and if a student does not begin attendance during the first seven calendar days of a program, a student receives a refund of 100% of tuition charges.
- During the first seven calendar days of a course, a student receives a refund of 80% of tuition charges.
- After the first seven calendar days of a course, during the second week of the course, a student receives a refund of 60% of tuition charges.
- During the third week of a course, a student receives a refund of 40% of tuition charges.
- During the fourth week of a course or later, a student receives no refund of tuition charges.

### **PRO RATA REFUND CALCULATION FOR NON-TERM PROGRAMS FOR WISCONSIN RESIDENTS**

Pertains to the following programs:

- Pharmacy Technician (Diploma)
- Health Sciences – Pharmacy Technician (Associate Degree)

UMA may make special arrangements to provide a fair and equitable refund to a student, on a case-by-case basis, when a student is suffering extenuating circumstances and is unable to continue his/her studies.

Students enrolled in UMA non-term programs are billed by payment period.

For any full academic year, the charges are divided equally for each payment period (with the exception of the Health Sciences – Pharmacy Technician Associate Degree and Pharmacy Technician Diploma programs). For any academic year that does not meet the standard academic year definition and consists of multiple payment periods, the charges will be prorated for each payment period based on the number of credits assigned to the payment period.

Students enrolled in the Health Sciences – Pharmacy Technician Associate Degree and Pharmacy Technician Diploma programs are charged based on the number of credit hours assigned to each payment period for all academic years.

A student withdrawing from a program receives a pro rata refund based on the percentage of the student's completion of his/her current payment period as follows:

- If students withdraw under the UMA withdrawal process before the start of a payment period for which they have been charged, a student receives a refund of 100% of tuition charges.
- If students withdraw under the UMA withdrawal process after the start of a payment period for which they have been charged but before or at the 60% completion of the payment period, students are issued a pro rata refund as follows:
  - The pro rata amount of tuition refunded is determined by dividing the number of calendar days remaining after a student's last date of attendance in a payment period by the number of calendar days in the payment period in which the withdrawal occurred.
  - The number of calendar days in a payment period is defined as the number of calendar days from the start of a payment period until the last day of the last course a student was scheduled to attend in the payment period. Scheduled breaks of 5 calendar days or more and periods of Leave of Absence are excluded from the calculation.
- After the completion of 60% of a payment period, tuition is 100% earned, and no tuition refund is made.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

## FACULTY AND PROGRAM LEADERSHIP

ONLINE PROGRAM KEY CODES	
DIPLOMA PROGRAMS	
PROGRAM NAME	PROGRAM CODE
Healthcare Technology & Systems	HTS
Medical Administrative Assistant	MAA
Medical Billing and Coding	MBC
Medical Office and Billing Specialist	MOBS
Pharmacy Technician	PHT
ASSOCIATE OF SCIENCE PROGRAMS	
PROGRAM NAME	PROGRAM CODE
Healthcare Management	HCM
Health and Human Services	HHS
Health Information Technology	HIT
Health Sciences – Healthcare Technology & Systems	HS – HTS
Health Sciences – Medical Administrative Assistant	HS – MAA
Health Sciences – Medical Office and Billing Specialist	HS – MOBS
Health Sciences – Pharmacy Technician	HS – PHT
Medical Billing and Coding	MBC – A

**Acosta, Liliana - NCICS**

MAED/AET Adult Education and Training – University of Phoenix  
 BA Health Care Administration – Ashford University  
 Diploma Medical Insurance Billing and Coding (M) – Everest Institute  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Adside, Nicole - RN**

BS Nursing - Chamberlain College of Nursing  
 BHSA Health Services Administration CEPH  
 Accredited/International Relations-Minor - Florida International University  
*Adjunct Instructor – HHS, HTS, HS-HTS, HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Agressott, Nina**

MS Psychology/Specialization in Industrial/ Organizational Psychology - Capella University  
 BA Communication/Interpersonal & Organizational - University of South Florida  
 AA General Education requirements met - University of South Florida  
*Adjunct Instructor - MAA, (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Alexander, Ulysses**

MS Human Services/Family Studies & Interventions - Walden University  
 BS Corrections - Langston University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Allen, Loriann – CPC, COC**

BS Health Care Management– Clayton State University  
 AS General Studies - Georgia Perimeter College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Allen, Mamie – CPC**

MSA Organizational Management – Trinity Washington University  
 BSHS Health Management – Howard University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Anderson, Nicole**

MPH Behavioral Health Sci - Indiana University  
 BSPH Health Administration - Indiana University  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Arceneaux-Ivey, Paula M. – RHIA, CHTS-IM**

MS Healthcare Administration – Bellevue University  
 BS Health Information Management – Texas Southern University  
 AAS Associate of Applied Science – Houston Community College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Arnold, Kevin - CPC, CPC-I**

BS Health Care Administration - Columbia Southern University  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Arnold, Twyla – CPC**

BSBA Real Estate and Insura/Real Estate and Insura – The University of Southern Mississippi  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Asbury, Pamela – CPC, CPMA, CPC-I**

RBA RBA, Regents' Degree – Marshall University  
 AAS Medical Sec Studies – Marshall University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*



**Bailey, Adam**

MEd Math Education - Florida A&M University  
BS Bachelor of Science in Mathematics Education-State  
Approved Prg - Florida A&M University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Banks, Shanequa – Professional Educator's Certificate**

MS/P Psychology - University of Phoenix  
BA Sociology - University of Phoenix  
*Academic Facilitator- Faculty - (General  
Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-  
MOBS, HS-PHT, MBC-A, HTS, MBC, MOBS*

**Barden, April – CPC, CPMA**

BA Organizational Management/Minor – Marketing -  
Ashford University  
Diploma/Certificate IC&BS- Day enrollment - Concorde  
Career College  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Barnes, Steven**

MBA Master of Business Administration Concentration in  
Human Resource Management – Strayer University  
BSM Management – University of Phoenix  
AAS Information Management– Air University- Community  
College of the Air Force  
AAS Instructor of Technology and Military Science – Air  
University- Community College of the Air Force  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Barnett, Eartha Eve**

Ed.D Organizational Leadership-Ed.D Enrollment - Argosy  
University  
MS Human Services/Organizational Management and  
Leadership - Springfield College  
BS Human Services (UG) - Springfield College  
AA Liberal Arts - Hillsborough Community College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Barrison, Miriam**

MA Liberal Studies - State University of New York (SUNY)  
at Stony Brook  
BA Social Sciences; Teacher Preparation in Social Studies -  
State University of New York (SUNY) at Stony Brook  
*Academic Facilitator- Faculty - (General  
Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-  
MOBS, HS-PHT, MBC-A*

**Barshinger, Christina – RN, MT**

BS Nursing - Indian River State College  
AS Nursing – Indian River State College  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Batzel, Heather – RPT**

BS Biology/Biology - General Track – The University of  
Tampa  
*Adjunct Instructor – HS-PHT, PHT*

**Baxter, Nicholas**

MA Sociology – Northern Illinois University  
BA English/Sociology-General – Northern Illinois University  
AA General Studies – Highland Community College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
MOBS*

**Bennett, Cynthia - CPC**

MBA Health Care Administration- Wilmington University  
BS Business Administration- Peirce College  
AS Medical Practice Management- Peirce College  
*Adjunct Instructor- HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Bennett, Jeremy**

PhD Sociology/Race & Urban Studies - Georgia State  
University  
MS Managerial Sciences/Organizational Change – Georgia  
State University  
MBA Business Administration/Organizational Management  
Georgia State University  
AB Sociology – University of Georgia  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
MOBS*

**Binns, Keisha**

MS Information Systems- MS - University of Maryland,  
Baltimore County  
BS Technology - Bowie State University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Birt, Jennifer**

MEd Curriculum and Instruction - Grand Canyon University  
BA Early Childhood Education - Mercer University  
*Full-time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Blair, Richard**

BS General Business - Excelsior College  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MOBS, HTS,  
MBC, MBC-A, MOBS*

**Blair, Stephany – CPC, CPC-I**

BS Behavioral Neuroscience – University of Pittsburgh  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Blauner, Sherry**

MSCE Counseling/ Psychology - The University of West  
Alabama  
BA Psychology - Mississippi University for Women  
AA Psy-Psychology - East Mississippi Community College  
*Adjunct Instructor – HHS*

**Bloink, Jacqueline – CPC, CPC-I, CHC, CMRS**

MBA MBA-Health Care Management – Colorado Technical  
University  
BS Public Affairs Management – Michigan State University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Bonner, Sharon – CPC, RN**

BSN Professional Nursing-RN-BSN – Wayne State University

AAA Nursing (Associate Degree) – Highland Park Community College

*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Booker, LaRonica**

MBA Health Care Mgt – Our Lady of the Lake University

BS Biomedical Science – Texas A&M University

*Adjunct Instructor – HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Bordenkecher, Paula**

MSA Educational Administration – Trinity University

BA English - Writing – High Point University

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Borrero, Paula – CPC, CEMC, CPMA**

BS Business Administration / Management – Southern Connecticut State University

AA Associate of Arts – Valdosta State College

*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Boyle, Jill**

EdD Education (Ed.D.) - University of Massachusetts Amherst

MEd Education (MEd)/Education - University of Massachusetts Amherst

BS Major in Psychology - University of Massachusetts Amherst

*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Braff, Lanny**

MBA Business Administration – University of Southern California

MSMSLA Materials Science & Engineering – Stevens Institute of Technology

BE Materials Engineering – Stevens Institute of Technology

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bridges II, Vernon**

MS Mathematics, Graduate – North Carolina Central University

BS Mathematics – Morehouse College

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bridges, Evette**

MBA Master of Business Administration Concentration in Human Resource Management – Strayer University

BA Communication – St. Augustine University

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bright, Brandial**

MBA/TM Technology Management - University of Phoenix

BA Information Management and Systems - University of South Carolina

*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Britton, Tamera**

PhD Doctor of Philosophy/English – University of Kansas  
MA English (Teaching of Writing) – Humboldt State University

BA English – Humboldt State University

Certificate of Study - Museum Studies & Media Display  
Humboldt State University

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Brooks, Suranda**

PhD Doctor of Philosophy/English - University of Kansas

MHA - Health Administration - University of Phoenix

BS Biology/ Minor - Criminal Justice - Fayetteville State University

Certificate Health Care Informatics - University of Phoenix

*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MBC, MOBS*

**Brown, Nicole**

MBA Master of Busn Admin - LeTourneau University

BSM Bachelor of Science in Management - Kaplan University

Diploma Medical Office Specialist-Eve - Texas School of Business

*Adjunct Instructor - HS-MAA, MAA*

**Brown, Rudolph**

MS Criminal Justice/Behavioral Science - Nova Southeastern University

BS Psychology - Nova Southeastern University

*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Brown, Shawna**

MPA Public Administration - University of Phoenix

BSHA/HIS Health Information Systems - University of Phoenix

AAHA Health Administration - University of Phoenix

*Adjunct Instructor- HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Brown-Nottage, Genieve – CPC, CPC-I, CPMA, COC**

MBA Business Administration– University of Phoenix

BSHA Health Administration– University of Phoenix

*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Bufkin, Samuel – RHIT**

MS Health and Human Performance/Health Leadership – Austin Peay State University

BS Health and Human Performance/Health Care

Management – Austin Peay State University

AAS Health Information Tech – Volunteer State Community College

*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Cade, Sarah – CPC**

MSM Healthcare Management – Troy University  
BBA Business Administration – Campbell University  
AA General College Educ – Campbell University  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Calvino, Antonio**

MIS Information Systems – University of Phoenix  
BSIT Information Technology – University of Phoenix  
*Adjunct Instructor – HHS, HS-MAA, HS-MOBS, HS-HTS, HTS, MAA, MBC, MBC-A, MOBS*

**Campbell, Angela – RHIA**

BS Health Information Administration – Stephens College  
BA General Studies – Eastern Illinois  
Certificate Medical Coding Specialist – Lake Land College  
ALS Associate in Liberal Studies – Lake Land College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Campbell, James**

MS ITSB/Tele Sys – Johns Hopkins University  
BS Mgt. Info. Sys. – The University of Tampa  
BS Textile Management – North Carolina State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Capell, Amber – CPC, CPC-I**

BS Healthcare Management enrollment - South University  
AS Medical Billing Medical Billing Degree Night 4/2001  
enrollment - Carrington College Pleasant Hill  
*Academic Facilitator- Faculty - HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Caperton, Melissa – CPC, CPC-I, CFPC****CPPM, RHIA**

MA Management – Webster University  
BSHIA Health Information Admin – Georgia Health Sciences University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Carey, Christine**

MSEd Specialization in Postsecondary and Adult Education - Capella University  
BS Elem Science/ Minor - Language & Literature - Eastern Michigan University  
*Academic Facilitator- Faculty -(General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MAA, MBC, MOBS*

**Carlson, Sean Davis**

BS Business Information Systems (Management Information Systems) – California State University, Chico  
*Adjunct Instructor – HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Carpenter, Charlene – CPC**

MBA MBA in Human Resrc Mgmt – LeTourneau University  
BBA Business Administration – LeTourneau University  
Diploma Medical Assistant Program – National Education Centers-Bryman Campus  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Carroll, Donnika**

MBA Business Administration – University of Phoenix  
BS Business Administration – Florida A&M University  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Carroll, Gregory**

BS Management Information Systems – University of South Florida  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Castelluccio, Michael - VMware Certified Professional 4, VMware Certified Professional 5**

BS Science, Math & Technology/ Computer Information Systems – State University of New York (SUNY) Empire State College  
AS Lib Arts: Math and Science – Rockland Community College  
*Adjunct Instructor – HS-HTS, HTS, HS-MOBS, MBC, MBC-A, MOBS*

**Castro, Geri – CPC**

MBA Health Care Management Specialty – Davenport University  
BBA Health Services Administration – Davenport University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Cato, Lisa – CPC-I, COC, RN**

BS Nursing – University of Wisconsin-Milwaukee  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Cauley, Natasha – RHIA**

MPH in Public Health/Hlth Care Organization Policy – The University of Alabama at Birmingham  
BSHIM Health Information Management – The University of Alabama at Birmingham  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Caviness, LaDonna - CPC**

MS Health Informatics – University of Illinois  
BSB/A Administration – University of Phoenix  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Celestin, Carolina E.P.**

BA English/Literature - University of South Florida  
*Academic Facilitator- Faculty - HHS, HS-HTS, HTS, HS-MOBS, MBC, MBC-A, MOBS*

**Chambers, Stacie – CPhT, RPT**

BSB/A Administration – University of Phoenix  
*Adjunct Instructor – HS-PHT, PHT*

**Chandler, Raevan**

MA Sociological Practice – California State University San Marcos  
BA Major in Sociology – California State University San Marcos  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Chatman, Vanessa**

MS Health Care Administration - Florida A & M University  
BS Health Care Management - Florida A & M University  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MAA, MBC, MOBS*

**Civitillo, Crystal**

MSW Social Work Adv Standing Pathway 1 - State University of New York (SUNY) at Stony Brook  
BS Social Work - State University of New York (SUNY) at Stony Brook  
*Academic Facilitator- Faculty - HHS, HIT, HTS, HS-MOBS, HS-HTS, MBC, MBC-A, MOBS*

**Clark, Tareka**

MAED/AET Adult Education and Training - University of Phoenix  
BCJ Criminal Justice - Florida A&M University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Clark, Tonya - Temporary Educator's Certificate, Registered Mental Health Counselor Intern**

MS Human Services/Community Counseling Psychology - Springfield College  
BS Psychology - Florida A & M University  
AA General Education - Florida A & M University  
*Full-time Instructor - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Cliette, Gloria – RHIA**

BSHIM Health Information Mgt (BS) – Macon State College  
ASHIT Health Information Technology – Middle Georgia State College  
AA Psychology – Middle Georgia State College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Cobb, Nicole – CPC**

MA Health Care Administration (MA) – Ashford University  
BBA Business Administration/Management – University of the Incarnate Word  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Code, Christopher**

MA English - Xavier University  
BA English Major/Philosophy Minor- Northern Kentucky University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Cole, Matthew**

MA English - National University  
BS Management - National Louis University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Colden, Virgil**

BA Marketing - University of South Florida  
*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Collins, Daron – CPhT, RPT**

BSB/Management – University of Phoenix  
Diploma Pharmacy Technician – Penn Foster Career School  
*Adjunct Instructor – HS-PHT, PHT*

**Collins, Pamela**

MA Sociology - Fayetteville State University  
BA Sociology - Fayetteville State University  
*Adjunct Instructor (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Collins, Terri – RHIA, CPC**

BSMRA Medical Record Administration - Florida A&M University  
*Academic Facilitator- Faculty - HHS, HIT, HS-MAA, HS-MOBS, HTS, HS-HTS, MAA, MBC, MBC-A, MOBS*

**Colston, Kim – RPH**

BSP Pharmacy – Florida A&M University  
*Adjunct Instructor – HS-PHT, PHT*

**Conrad, Stacy – CPA**

MS Accounting – Texas A&M University  
BBA Accounting – Texas A&M  
*Adjunct Instructor - (General Education/Electives) HIT, HS-MAA, MBC-A, HS-MOBS, HS-PHT*

**Cooke, Cheryl - CBCS**

MBA Health Care Management – Saint Leo University  
BA Business Administration – Saint Leo University  
AS Business Administration – Thomas Nelson Community College  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Cooper, Romanda – CBCS**

MS Health Sciences/Health Services Administration Track – University of Central Florida  
BSHSE Health Education – University of Florida  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Costakis, Darlene**

MAT Teaching – Rollins College  
BA English – The University of Arizona  
*Adjunct Instructor (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Cowley, Deanne**

ED.S. Curriculum & Instruction/School Psychology – University of South Florida  
MA School Psychology – University of South Florida  
BS Psychology – Florida State University  
*Adjunct Instructor - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Craig, Shawayne**

MS Educational Leadership - Nova Southeastern University  
BA Art - University of South Florida  
*Full-time instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Crawford, Demetria- CISSP, CCNA Routing and Switching**  
MS Computer Information Systems/ Security - Boston University  
BBA Computer Information Systems - Georgia State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Cressman, Tina – CPC, COC, CPC-P, CPMA, CPC-I, CEMC, CPEDC, CCS-P, CCS**  
MALS Liberal Studies – Rutgers, The State University of New Jersey  
BS Management – Rutgers, The State University of New Jersey  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Crowley-Watson, Megan**  
MAE English - University of Rhode Island  
BA English - University of Rhode Island  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Cuppari, Cher - CFE**  
Graduate Certificate Forensic Accounting - Northeastern University  
Graduate Certificate Finance - Nova Southeastern University  
MACC Accounting - Nova Southeastern University  
BA Business Administration/Accounting - Saint Leo University  
AA Business Administration - Saint Leo University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Dahlke, Karissa – CPhT, RPT**  
MS Biological Sciences - Clemson University  
Graduate Certificate Public Health Policy and Programs – University of South Florida  
BS Biomedical Sciences – University of South Florida  
AA Associate in Arts Degree – Seminole State College of Florida  
*Faculty Training Specialist – HS-PHT, PHT*

**Daniels, Judy**  
MS/P Psychology- University of Phoenix  
BS. Ed Ed Early Chldhd - University of Central Oklahoma  
*Adjunct Instructor (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Davis, Christopher – CCNA Security, CCENT, CCNA Routing and Switching**  
MCS Systems and Computer Science – Howard University  
BBA Business Administration/Management – North Carolina Central University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Davis, Martha – RHIT, CBCS**  
BS IDVP Interdisciplinary Studies - The University of Toledo  
AAS Health Info Technology - Mercy College of Ohio  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Davis, Pamela – CPC**  
MBA Business Administration – University of Phoenix  
BSB/M Management – University of Phoenix  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Davis, Phyllis - CPC, CPCO, CPC-P, CPC-I, CCS**  
BS BS Liberal Studies/Environmental Sustainability  
Minor - Clarion University of Pennsylvania  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Davis, Sherry – CPC, CPC-I, CPMA, CPCO**  
MBA MBA-Business Administration Program/Health Care Administration (G) - Ashford University  
BA Health Care Administration/Minor- Human Resources Management – Ashford University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Deason, Dean – RN**  
BSN Nursing – University of Detroit Mercy  
BBA Business Admin in Professional Accounting – University of Michigan-Dearborn  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**DeGroot, Meghan**  
MA.Ed Teaching - McKendree University  
BA Mass Communication - Lindenwood University  
AA-Liberal Arts - College of Central Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Dennen, Brook**  
MA Education (Instructional Technologies) Major - San Francisco State University  
BS Major in Hotel, Restaurant & Travel Administration - University of Massachusetts Amherst  
*Full-time instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Deprest, Debbie – CPC, CPC-I, CPC-P, CPB**  
BBA Business Administration – Olivet Nazarene University  
AA Associate in Arts – Valencia College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**DeStefano, Carmella - RMA**  
MS Higher Education/Leadership for Student Success – Waldon University  
BA Psychology-BA enrollment – Argosy University  
Diploma Medical Assisting - Brightwood College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Dial, Cynthia – CPC, CPC-I, CPMA, RN**  
BSN School of Nursing/Nursing – The University of North Carolina at Chapel Hill  
AAS Nursing – Sandhills Community College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Dicks, Patrick**

MBA Business Administration/Information Tech Mngt - Webster University  
 BS Computer Science - South Carolina State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**DiPierro, Jason - RMA**

BAS Health Services Administration-Emergency Medical Services Track – St. Petersburg College  
 AA No Declared Major– St. Petersburg College  
 AS Medical Assisting – Keiser University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Distler, Michele – RN**

MBA Business Administration - University of South Florida  
 BS Nursing - University of South Florida  
*Adjunct Instructor- HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Douglass, Michele**

MS Information Technology/Specialization in General Information Technology – Capella University  
 BA Communication/Minor- English - Augusta University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Drew, Andrea**

MA English/Technical Writing - Louisiana Tech University  
 Graduate Certificate Technical Writing and Communication - Louisiana Tech University  
 BA English - The University of Louisiana at Monroe  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC, MBC-A, MOBS*

**Duncan, Damonique - RHIA**

BS Health Information Management - University of Louisiana at Lafayette  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Eaddy, Samantha**

MBA Business Administration – Webster University  
 MA Marketing – Webster University  
 BA Communication – Florida Atlantic University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Ealy, JaMaris - Professional Educator's License**

MST Teaching of Mathematics - University of Illinois at Chicago  
 BA Elementary Education - University of Illinois at Chicago  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Eason, Tracey – CPC, COC, CPC-I**

BS Health Care Management – Clayton State University  
 AS Nursing (Transfer) – Gordon State College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Eeg, Kristin - RHIA**

MBA Business Administration- University of Phoenix  
 BS Health Information Administration- Stephens College  
 BSBM/M - University of Phoenix  
 Certificate Human Resource Management - University of Phoenix  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Egleston, Stephanie – RMA**

MS/P Psychology– University of Phoenix  
 MS/AJS Administration of Justice and Security – University of Phoenix  
 BSCJA Criminal Justice Administration – University of Phoenix  
 AAGS General Studies – University of Phoenix  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Elder, Karen**

JD Law 3 Year Program, FT – The University of Toledo  
 MA In the Field of Interpersonal Communication – Bowling Green State University  
 BA Spch/ Minor - Hist – The College of Wooster  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Enger, Margaret Anne - CPC**

Rockhurst College - BS No Declared Major  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Etienne, Jonia**

MEd. Special Education – Grand Canyon University  
 BS Bio Sci: Premed Preprofesnal/Minor- Psychology – Florida Atlantic University  
 AA General/Transfer AA - Palm Beach State College  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Evans, Janet – CCS, CPC, CPC-I**

MS Epidemiology – State University of New York at Albany  
 MBA Business Administration – State University of New York at Binghamton  
 BA Psych. (Human Relations) & Psychology – Mansfield State University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Fama, Christopher**

MACL Comm & Leadership Studies - Gonzaga University  
 MAOM Organizational Management - University of Phoenix  
 BA Organizational Communication - Rollins College  
 AA Associate in Arts Degree - Seminole State College of Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Finley, Rashunda – CPhT**

MEd M.Ed Instructional Tech – Troy State University  
 BS Mathematics – Bennett College  
*Adjunct Instructor – HS-PHT, PHT*

**Fischel, Alissa - LMHC**

MS Psychology – Carlos Albizu University  
BS Psychology – University of Florida  
AA No Declared Major– University of Florida  
*Adjunct Instructor - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Flagg, Catina – CPC, CBCS**

MS – Health Information Management - College of Saint Scholastica  
MBA MBA/Business Administration/Organizational Leadership (MBA) – Ashford University  
BPS Organizational Leadership – Roosevelt University  
AAS Business Management – Houston Community College  
*Certificate of Completion Business Management – Houston Community College*  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Fleming, Yakima – CPC, RHIA**

MS Nonprofit Management - Spertus Institute for Jewish Learning and Leadership  
BS Health Information Admin - Chicago State University  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Flick, Michele**

BA Psychology/ Minor-Sociology - Indiana University of Pennsylvania  
*Adjunct Instructor – HHS*

**Flores-Vilella, Yliana**

MS Leadership - NOVA Southeastern University  
BA Mass Communications/Public Relations - University of South Florida  
AA General Education Requirements Met - University of South Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Floyd, Oliviya - RHIA**

MSHA Health Administration/Residential MSHA – The University of Alabama at Birmingham  
MSHI Health Informatics – The University of Alabama at Birmingham  
BS Health Information Management – The University of Alabama at Birmingham  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Fornari, Ralph**

MS Health Administration – Indiana University Bloomington  
BA English / Telecommunications – Indiana University Purdue University Indianapolis  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Frankich, Michelle**

EdD Education/Inst Tech Distance Educ - EdD Education/Inst Tech Distance Educ  
MA Elementary Education - University of South Florida  
BS Elementary Education - University of South Florida  
AA No Declared Major - St. Petersburg College  
*Senior Project Manager of Academic Affairs &*

*Services/Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, PHT*

**Frazier-Jenkins, Shenita – CCS-P**

BSHCM Health Care Management – Florida A&M University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Geist, Jennifer**

MAOM Organizational Management – University of Phoenix  
BS Marketing/Management – DeSales University  
*Adjunct Instructor - (General Education/Electives) HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**George, Daniella**

MAEd Master of Arts Education/Educ Admin/Supervision Conc - University of the Virgin Islands  
BA English - University of the Virgin Islands  
AA Inclusive Early Childhood Edu - University of the Virgin Islands  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MBC, MOBS*

**George, Shannon – CPhT, RPHT**

BS Health, BS/ Minor in Chemistry – University of Houston  
*Adjunct Instructor – HS-PHT, PHT*

**Giannotti, Alyssa**

MBA Business Administration - Arkansas State University  
BS Business Admin: Healthcare Management, Business Administration: Marketing - Tennessee Wesleyan College  
*Academic Facilitator Associate Manager - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MAA, MBC, MOBS*

**Gibson, Beverly Donehoo – CPC, CPMA, CPC-I**

MBA Business Administration – Colorado State University  
M.Ed. Food, Nutrition, Food Mgmt – The University of North Carolina at Greensboro  
BS Diet Nutrition Food Sci/Minor – Chemistry Minor - Chemistry – Northern Illinois University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Giddens, Anita – CPC, COC**

BBA-E Healthcare Management-05 – American Intercontinental University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Gladmon, Aleta**

MHA Health Administration - University of Phoenix  
BBA Computer Information Systems - Clayton State University  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Goree, Patricia- RHIA**

MBA Business Administration- Texas Womans University  
 BSHIA Health Information Administration - Louisiana Tech University  
*Adjunct Instructor- HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Gosin, Rose - PMP**

DBA Business Administration – DBA enrollment - Argosy University  
 MBA Business Administration - University of Phoenix  
 MPM Project Management - Keller Graduate School of Management of DeVry University  
 Graduate Certificate Project Management - Keller Graduate School of Management of DeVry University  
 BS Accounting BS - Everest University  
 BA No Declared Major - Xavier University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Gotfried Guise, Carrie – SLP, CCC-SLP**

MS Speech-Language Pathology - University of South Florida  
 BA Comm Process & Disord-Comm Sci & - University of Florida  
 AA No Declared Major - University of Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC-A*

**Grace, Terri – CPC**

MHA/ED Concentration in Education - University of Phoenix  
 BLA Liberal Arts – Xavier University  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Graham, Julie – CPC, CCC**

BA Health Care Administration – Ashford University  
 AAS Associate of Applied Science in Criminal Justice – Kaplan University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Green, Kavel**

MBA Business Administration - Nova Southeastern University  
 MS Management and Admin Educ Prog - Nova Southeastern University  
 BS Human Development – Cornell University  
*Adjunct Instructor – HHS*

**Green, Martina - Professional Educator's Certificate**

MEd Interdisciplinary - The University of Vermont and State Agricultural College  
 BA Special Studies in Psychobiology - Trinity College of Vermont  
 AS Accounting - North Shore Community College  
 Certificate of Adv Studies Educational Leadership/Admin & Curriculum/Assessment - Plymouth State University  
 Professional Certification Educational Leadership/Admin & Curriculum/Assessment - Plymouth State University  
*Chair, General Education - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, MBC-A, HS-MOBS, HS-PHT*

**Grihalva, Lawrence - Paramedic**

JD No Declared Major - Boston College  
 BA History - University of California, Los Angeles  
*Adjunct Instructor – HHS*

**Hanciles-Amu, Angella - CPH**

MPH Public Health/Epidemiology & Global Health - University of South Florida  
 MBChB Bachelor of Medicine and Bachelor of Surgery - University of Sierra Leone  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Hancock, Clenric Guy – Veterinarian**

MEd. Curriculum and Instruction Emphasis in Computers in Education – University of South Florida  
 DVM Veterinary Medicine – The Ohio State University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Hansen, Jessica – CPC, CPC-I**

BS Management/Minor-Financial Management – Clemson University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Haque, Huma – CPC**

MD Medicine - University of Karachi  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MAA, MBC, MOBS*

**Harkness, Nalungo - LPN**

Ed.D Educational Leadership-EdD enrollment – Argosy University  
 MA.Ed Education-Educational Leadership-MAEd enrollment – Argosy University  
 BA Psychology-BA enrollment – Argosy University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS, HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Harley, Rodney**

PhD PhD in Human Services/Specialization in General Human Services – Capella University  
 MA Mental Health Counseling – MA Enrollment - Argosy University  
 BS Social Sciences - University of Central Florida  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MBC, MOBS*

**Harrigan, Wendy - CPC, CPMA**

BSB/M Management - University of Phoenix  
*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Harris-Brown, Pamela - CPC**

MBA Business Administration - Webster University  
 BBA Business Administration - Fontbonne University  
 AOS Health Business Office Administration enrollment - Missouri College  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*



**Hayes, Patricia**

MS Instructional Technology The University of North Carolina at Wilmington  
 BS Middle Grades Educ (6-9)/History - The University of North Carolina at Greensboro  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Haynes, Denise – RHIA**

MBA Health Care Mgmt Concentration – Davenport University  
 BSMRA Medical Records Administ – Western Carolina University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Heibel, Kathy - RHIA**

BS Health Information Management – Ferris State University  
 AA w/MACRAO Transfer/Other-007 - Grand Rapids Community College  
 AAS Medical Record Technology – Ferris State University Certificate Program Coding Reimbursement Specialist – Ferris State University  
 AAAS Associate in Applied Arts and Sciences - Grand Rapids Community College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Henderson, Linda**

MA Counseling/Counseling-Clin Mental Hlth/Substance Abuse - Johnson State College  
 BA Psychology - Johnson State College  
 AA Human Services - Community College of Vermont  
 AA Liberal Studies - Community College of Vermont  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Henry, Brandon - Professional Educator's Certificate**

MSBE Biomedical Engineering – University of South Florida  
 BS Biology – Albany State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Hershey, Melinda**

MS Open & Distance Learning – Florida State University  
 Certificate Online Instructional Development - Florida State University  
 BS Board of Governors – Florida State University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Hessling, Lynnette – RHIA, CHTS-TR, CHTS-PW**

MS Health Informatics – The University of Illinois at Chicago  
 BS Health Information Management – University of Illinois at Chicago  
 AAS Health Information Mgmt Systems – Owens State Community College  
 AA Sociology Concentration – Owens State Community College  
*Program Director - HIT, HS-HTS, HTS/ Adjunct Instructor - HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Hicks-Murdock, Tasha - CPC**

MBA Business Administration – University of Phoenix  
 BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Hill, Ann – RPT, CPhT**

Diploma Pharmacy Technician Diploma (M) - Everest University  
 MIS Information Systems - University of Phoenix  
 BSIT Information Technology - University of Phoenix  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MBC, MOBS*

**Hogens, Lakithia – CPC, CIRCC**

BS Allied Health Sciences – Albany State University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Hogens, Ricky - Georgia Educator Certificate - School Counseling (P-12) [FLD709]**

MS Human Services/Specialization in School Counseling - Capella University  
 BA Psychology- Albany State University  
*Adjunct Instructor – HHS*

**Holmes, Shrika**

MEd Administration and Supervision - Tennessee State University  
 BA Psychology- Mississippi University for Women  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Horton, Susan**

MS Master of Science in Information Systems  
 Concentration in Software Engineering Management - Strayer University  
 BS Accounting/ Computer Information Systems - North Carolina Wesleyan College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Houston, Breezy – CPC, COC, CPC-I, CCS-P**

MBA Business Administration – University of Phoenix  
 BSHIM Health Information Mgt (BS) – Middle Georgia State College-Macon  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Howard, Muriel – CPC**

MSM Healthcare Administration - Southern New Hampshire University  
 BSBA BSBA-Management – Colorado Technical University  
 Diploma Medical Assisting – Detroit Business Institute-Downriver  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Howard, Shemika - CEH**

MIS Information Systems – University of Phoenix  
BSBA Management/MIS Track/Legal Studies Minor –  
University of Central Florida  
AA Associate of Arts – University of Central Florida  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Howell, Warner**

MHRM Human Resources Management/  
Project Management - Keller Graduate School of  
Mgmt. of DeVry University  
BS Computer Information Science - Everest University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Hughes, Cynthia**

MIS/M Management - University of Phoenix  
BA Management and Communication - Concordia  
University  
AAS CIS- Microcomputer Specialist - Gateway Technical  
College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Iommeti, Charna**

MS Psychology – Grand Canyon University  
MA Sociology – Temple University  
BS NCATE Accred Prog Rec Cert-Element – The  
Pennsylvania State University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
MOBS*

**Jackson-Thomas, Danielle**

BS Computer Information Systems - Friends University  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Jacoby, Heather- LDAC**

MS Master of Science in Psychology - Kaplan University  
BS Psychology/ Dance (minor) - Salem State University  
*Adjunct Instructor- HHS*

**Jelinek, Julie Bess**

MA English - University of Akron  
BA English - University of Akron  
*Full time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Jessie, Yvette**

MS Computer Science – Clark Atlanta University  
BS Liberal Studies (Computer Science) - Southern  
University and A&M College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Jimenez, Carmen - CCMA**

BS Biology Biomedical Sciences/Biology Premedical  
Technology - Inter American University of Puerto Rico  
Diploma Medical/Clinical Laboratory Assistant - Ultimate  
Medical Academy  
*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA,  
HS-MOBS, HS-PHT, HTS, MAA, MBC, MBC-A, MOBS, PHT*

**Jimmerson, Yvette – RHIA, CHTS-PW**

MBA Business Administration - University of Phoenix  
BAS Health Care Management – Dallas Baptist University  
AAS Health Information Mgmt – Mountain View College  
Certificate 1HIMT-Medical Records Coder – Mountain  
View College  
*Adjunct Instructor - HCM, HHS, HIT, HHS, HS-HTS, HS-  
MOBS, HTS, MBC, MBC-A, MOBS*

**Johnson, Bethany**

Ed.D Workforce Education - The University of Georgia  
MLS Liberal Studies (Social Sciences) - Fort Hays State  
University  
BA Applied Sociology - Mercer University  
AA Psychology - Gordon State College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
MOBS*

**Johnson, Loria**

MA Rehabilitation Counseling - South Carolina State  
University  
BS Psychology - South Carolina State University  
*Full-Time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Johnson, Paige**

DC Chiropractic F - Palmer College of Chiropractic  
Florida  
BA Psychology - Edward Waters College  
*Full-time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-  
A, MOBS*

**Johnston, Mary – CPC, COC, CPC-I, RN (CA), RN (IL), RHIA**

BSN Nursing – Grand Canyon University  
AAS Nursing – Trinton College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Jonas, Mark**

MAFM Accounting and Financial Mgmt/Certified Public  
Accountant - Keller Graduate School of Management of  
DeVry University  
MBA No Declared Major – The University of Tampa  
BS Accounting/Minor- Economics – University of Tampa  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HTS, HS-MAA,  
HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Jonas, Robin – RN**

MBA Business Administration/Health Services – Keller  
Graduate School of Management of DeVry University  
MSN Nursing – University of Phoenix  
BSN Nursing/Nursing RN-BSN Track – University of Central  
Florida  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Jones, Patricia – CPC**

MHA/ED Concentration in Education - University of Phoenix

MBA Leadership – Grand Canyon University  
 BA Management & Leadership – Jusdon College  
 AAS Respiratory Therapist – Rock Valley College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Jones, Rosalind – RPH, RPH**

MS Health Sciences/Emergency and Disaster Management  
 Trident University International  
 BSP Pharmacy – Howard University  
*Program Director/ Adjunct Instructor – HS-PHT, PHT*

**Jones, ShaToya**

BS Technical Management - DeVry University  
*Adjunct Instructor- HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Jones, Wyshondia – CPC, CRC, CPC-I, CPMA**

BS Technical Management/General Technical Specialty  
 DeVry University  
 AA Associate in Arts – Piedmont Technical College  
 Certificate  
 General Studies Certificate - Piedmont Technical College  
 Certificate Medical Assisting Cert - Piedmont Technical College  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Jordan, Kamaria**

MHA Health Administration/General - Walden University  
 BS Chemistry - University of Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, MBC-A, HS-PHT*

**Kahan, Tyrell - Veterinarian-GA, Veterinarian-FL**

DVM Veterinary Medicine - University of Florida  
 BS Animal Sciences, emphasis Animal Biology/ Minor- Intl  
 Studies in Agricultural & LI - University of Florida  
*Adjunct Instructor- HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Kannard, Katherine – CPC, CPMA, CPC-I**

BA International Studies – Emory University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Kardar, Sean – MT-P**

MS Biology – Georgia State University  
 BS Biological Science/Minor Chemistry – Georgia State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Kersey, Cheri –**

PhD Sociology – The University of Georgia  
 MA Sociology – University of Georgia  
 BA Sociology - Furman University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Khandani, Morgan (Chezree)**

MA Library and Information Science - University of South Florida

BA English/Literature - University of South Florida  
 AA No Declared Major - St. Petersburg College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Kingery, Ralph**

MBA Business Administration MBA – Everest University  
 MA English/Literature – University of South Florida  
 BA English – University of South Florida  
 AA Liberal Arts – Hillsborough County Community College  
*Associate Chair, General Education/ Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Kitchen, Nicole**

MS Instructional Technology - Fort Hays State University  
 BA Psychology - Southern New Hampshire University  
 AA Liberal Arts - Southern New Hampshire University  
*Adjunct Instructor - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Klein, Traci – CPA**

MAcc Accounting – University of Florida  
 BSAc Accounting – University of Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Koskinas, Elizabeth**

MA School Counseling - MA Enrollment - Argosy University  
 BA Political Science - University of La Verne  
 Academic Facilitator- Faculty - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Kullstroem, Chris**

MA Liberal & Integrative Studies - University of Illinois at Springfield  
 BA English/Philosophy - University of Connecticut  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Laborde, David**

MS Biomedical Science Non Resrch - Philadelphia College of Osteopathic Medicine  
 Certificate Biomedical Sciences Science - Philadelphia College of Osteopathic Medicine  
 BA Africana Studies - University of South Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Laing, Kimberley**

BA Communications Studies – University of Alabama  
 MA International Studies/Minor Spanish – University of Alabama  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lakes, Steven**

MA English - Eastern Kentucky University  
 BA English - Eastern Kentucky University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lamb, Margel - RN**

BSN Nursing - Bachelor of Science in Nursing Enrollment – South University  
 AS Nursing/A.D.N. Basic - Hillsborough Community College  
 Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Lao, Alexandra - Chiropractic Physician**

DC Chiropractic F - Palmer College of Chiropractic  
 BS Biology - Inter American University of Puerto Rico  
 Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MAA, MBC, MOBS, PHT

**Leader, David**

DC Chiropractic – Pennsylvania College of Chiropractic  
 Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Lee, Tiffany - RN**

DC Chiropractic - Cleveland University-Kansas City  
 MS Master of Science In Nursing-Nurse Educator - Kaplan University  
 BSN Nursing Accelerated - Rockhurst University  
 BS Biology - University of South Florida  
 Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MAA, MBC, MBC-A, MOBS

**Leiba, Elizabeth**

MBA/GM Global Management - University of Phoenix  
 BSJ Journalism/ Minor- Education - University of Florida  
 Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Lewis, Rhonda**

M.Ed. Grad Ed--SecondarySecondary – University of Arkansas at Monticello  
 BA English Minor/Speech – University of Arkansas at Monticello  
 Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Linares, Carlos - CPHT, RPT**

MBA Business Administration MBA - Everest University  
 BA Interdisciplinary Studies/General Studies  
 Track/Psychology Minor - University of Central Florida  
 AA Associate in Arts - Valencia College  
 Adjunct Instructor - HS-PHT, PHT

**Loblack, John**

EdD Organizational Leadership - Nova Southeastern University  
 MSHP Health Prof- Healthcare Hum Res - Texas State University  
 BA Sociology/Minor- Political Science - Midwestern State University  
 Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, HTS, MBC, MOBS

**Louis, Sonia**

BA Health Services Administration - Keiser University  
 Academic Facilitator- Faculty - HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-HTS, HTS, MAA, MBC, MBC-A, MOBS

**Louissaint, Guerda – CPC**

BS Health Sciences – Keiser University  
 AA Health Services Administration – Keiser University  
 Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Lovci, Carol – RN, CCM, CHPN**

MS Nursing/ Leadership and Management - Walden University  
 BSN Nursing - University of Phoenix  
 AS Nursing - Excelsior College  
 Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Loving, Chassitty**

DPM Podiatric Medicine - Kent State University  
 Master Master of Business Administration enrollment - Jones International University  
 BS Biology - Valdosta State University  
 Adjunct Instructor (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Lowe, Cynthia – CPC, CPC-I, CCS-P, RHIT, CHTS-TR, CHTS-PW, COC**

MS Gerontology Major/ Management of Aging Services – University of Massachusetts Boston  
 BPS Business, Management and Economics/Health Care Management – Empire State College  
 AAS Health Care Management – Air University- Community College of the Air Force  
 Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Lukic, Eryn – CEDC, CPC, COC, CPC-I, CCS-P, RHIT**

MBA Business Administration – Cardinal Stritch University  
 BS Health Care Administration/General Business Minor - University of Wisconsin-Milwaukee  
 AAS Health Information Management – Hutchinson Community College  
 Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Magby, Sherrilyn – Project Management Professional**

MIS Information Science – North Carolina Central University  
 BA Business Administration – Winston-Salem State University  
 Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Mann, Michelle**

MS Criminal Justice – Florida International University  
 BS Criminal Justice - Bethune-Cookman College  
 Associate Chair, General Education/ Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC-A, MOBS

**Maroney, James**

MA English – Mississippi State University  
BA Communications/Film and Video Production/Minor  
English – The University of Memphis  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Marques, Christine – RPT, CPhT, CLT**

BS Biology – University of South Florida  
AAS Nuclear Medicine Technology – Hillsborough  
Community College  
AA Liberal Arts – Hillsborough Community College  
*Adjunct Instructor – HS-PHT, PHT*

**Massey, Marquetta - RHIA**

MBA Concentration in Health Care Management –  
University of Phoenix  
BSHIM Health Information Mgmt – Florida A & M  
University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MOBS*

**Master, Erina – CPA, CPPM**

MA Health Care Administration- MA Program - Ashford  
University  
MAFM Accounting and Financial Mgmt/Certified Public  
Accountant – Keller Graduate School of Management of  
 DeVry University  
BS Accounting – Nova Southeastern University  
AS Computer Info Technology/Information System  
Analysis– Sante Fe College  
*Adjunct Instructor – HTS, MAA, MOBS, MBC, (General  
Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-  
MOBS, HS-PHT, MBC-A*

**Master, Lawrence – CISSP, CPB**

MBA Finance Emphasis – City University of Seattle  
MS Management Information Systems – Nova  
Southeastern University  
BSEE Electrical Engineering – University of Florida  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HIT,  
HTS, MAA, MBC, MBC-A, MOBS*

**Mazeroski, Heather**

MS Education/Specialization in Postsecondary and Adult  
Education - Capella University  
BSSE Secondary Education - West Virginia University  
*Full-time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**McQueen, Kendrick – Chiropractor Certified for  
Modalities**

DC Doctor of Chiropract – Life University  
MAEd Social Science Teacher Educ – The Citadel  
BA Biology – College of Charleston  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-  
A, MOBS*

**Meeks, Suzette - Postgraduate Professional, Professional  
Educator's License**

MS Education/Mathematics Grades 6-8 - Walden  
University  
BS Interdisciplinary Studies - Norfolk State University

*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Mells, Chanedra**

MPH Public Health/Sociobehavioral Health Sciences –  
University of South Florida  
BS Biomedical Sciences – University of South Florida  
*Full-time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-  
A, MOBS*

**Menzies, Alisha**

MA Communication Studies - California State University  
Long Beach  
BA Speech Communication: Interpersonal and  
Organizational Communication - California State University  
Long Beach  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Merrill (Betts), Jennifer – CPhT, RPT, MLS**

MPS Homeland Security, Public Hlth Prep OPT,  
Interdisciplinary Program – The Pennsylvania State  
University  
BS Medical Laboratory Sciences – The University of Texas  
Southwestern Medical Center  
BS Biology, with concentration in Pre-Pharmacy/Minor-  
Combined Sciences and Mathematics - Stephen F. Austin  
State University  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
PHT*

**Miller, Cathleen – RD RDN**

MS Nutrition & Food Science – Wayne State University  
BS Dietetics – Michigan State University  
*Adjunct Instructor - HIT, HHS, HS-MAA, HS-MOBS, HS-PHT,  
MAA, MBC, MBC-A, MOBS*

**Miller, Gail**

MA Adult Education - University of South Florida  
BA English - University of South Florida  
*Academic Facilitator- Faculty - HIT, HHS, HS-MAA, HS-  
MOBS, HS-PHT, MAA, MBC, MBC-A, MOBS*

**Miller, Natasha – CPC, CPC-I, CPB**

MS Health Information Management - The College of Saint  
Scholastica  
BS Healthcare Management/General – Walden University  
AA Social Sciences – Sacramento City College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Minar, Cassie - Chiropractor**

DC Chiropractic – Chiropractic - Logan University  
BS Human Biology - Logan University  
BS Marketing - Indiana State University  
*Adjunct Instructor – (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MAA,  
MBC-A, MOBS*

**Miranda, Cami - Professional Educator's Certificate**  
MEd Learning and Technology - Western Governors University  
BA English - University of South Florida  
AA Liberal Arts - Polk State College  
Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Moerland, Deborah – Professional Education Certificate**  
Ed.D. Educational Leadership Higher Education Administration enrollment – Argosy University  
MA Educ Tech & Instructional Design – Michigan State University  
BS Ed Computer Science/Minors- Physical Educ/Mathematics – Central Michigan University  
AA Arts & Sciences Div – Lansing Community College  
Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Monegain-James, Krista**  
BA Liberal Studies - Florida International University  
Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Monk, Christi**  
DM Organizational Leadership- University of Phoenix  
MAM Management/General Management – Dallas Baptist University  
BBS Business Administration – Dallas Baptist University  
Adjunct Instructor – HCM

**Moore, Faryl – Professional Educator's License**  
MAT Teaching English 7-12 – State University of New York (SUNY) at Stony Brook  
BA English Language and Literature – University of Maryland, College Park  
New Faculty Candidate Trainer - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC-A

**Moorehead, Ra'Kia – CPhT**  
MS Cosmetic Science – Rairleigh Dickinson University  
BS Chemistry – Howard University  
Adjunct Instructor – HS-PHT, PHT

**Moran, Marie – CBCS, CMAA, CCS-P, CPC**  
BLS Liberal Studies/ Psychology/ Health Services Administration – Barry University  
Career Diploma Medical Billing - Ashworth College  
Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, MAA, HTS, MBC, MBC-A, MOBS

**Morehead, Kandi**  
MPA Pub Adm/Public Human Res - Troy University  
MSM Healthcare Management - Troy University  
BS Business Administration/Health Care Admin - Methodist University  
Adjunct Instructor - HCM

**Morency, Fedna – PA**  
MS Physician Assistant - Rutgers, The State University of New Jersey  
BS Athletic Training - University of South Florida

Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Morris, Carrie - Professional Educator's Certificate**  
Ed.S Curriculum & Instruction/School Psychology - University of South Florida  
MA School Psychology - University of South Florida  
BA Psychology with a track in Social Science/Minor in French - University of Louisville  
Associate Dean of Online Programs - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Mourino, Marlegny – CMAS, CPC, CPC-I, CIRCC, MA**  
MEd Master of Education Adult Education and Development Concentration - Strayer University  
MHSA Master of Health Services Administration - Strayer University  
BS Health Care Administration BS - Everest University  
Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Muir, Mary - CPC**  
BS Speech – Saint Leo University  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Mullikin, Susana**  
MS Space Studies – University of North Dakota  
BS Chemistry/Minor – Math - Fayetteville State University  
Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Murchie, Samantha - Professional Educator's Certificate**  
MBA Master Business Administration – Saint Leo University  
BSESS Exercise & Sport Sciences – University of South Florida  
Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS

**Netchy, Kristin**  
MS Marine Science/Biological Oceanography - University of South Florida  
BS Zoology - University of Florida  
Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Nicoli-Suco, Elizabeth**  
MA Mathematics – University of Miami  
BA Mathematics/Minor-Foreign Languages – University of Miami  
AA No Declared Major – Miami Dade College  
Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Norton, Cristy – RHIA, CPC, CPC-I**  
BS Health Information Management – Norfolk State University  
Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**O'Bradovich, Lisa**

MS Human Services Mental  
Health Counseling - Bellevue University  
BS Global Business  
Management - Bellevue University  
*Program Director- HHS/Adjunct Instructor – HHS*

**Oliver, Elivett – CPC, CPC-I**

MS Health Information Management/Revenue  
Management – The College of Saint Scholastica  
BA Psychology – Manhattan College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Orr, Beth – CPC, CPC-I**

BFA Communication – Emporia State University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Osuna, Marie - Registered Marriage & Family Therapist Intern**

MS Family Therapy- Nova Southeastern University  
BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HHS, HIT, HS, HS-HTS, HTS, HS-MAA,  
HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Owens, Michelle**

MA Psychology - Florida Atlantic University  
BA Anthropology/Psychology - Indiana University  
Bloomington  
*Full-time Instructor - (General Education/Electives) HHS,  
HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Palmieri-Coonley, Elizabeth**

BBA Bachelor of Business Administration Concentration in  
Management - Strayer University  
AA Associate in Arts in Computer Networking - Strayer  
University  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Papaemanuel, Vicki - Professional Educator's Certificate, NCSP**

PhD School Psychology - University of South Florida  
Ed. S.  
Curriculum & Instruction/School Psychology - University of  
South Florida  
MA School Psychology - University of South Florida  
BA Psychology - University of South Florida  
AA Associate in Arts - Pasco-Hernando State College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Parada-Webster, Lourdes**

MS Advanced Nursing Education - The University of the  
West Indies  
BS Nursing - Higher Institute of Medical Sciences of  
Santiago of Cuba  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HS-HTS, HS-  
MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Parker, Makeda**

MA Sociology - East Carolina University  
BS Applied Sociology/ Marriage and Family - East Carolina  
University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
MOBS*

**Patel, Bhamini – CPC, COC**

BS Bachelor of Science in Health Information Management  
enrollment – Helzberg University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Patel, Yogeshkumar**

Post Graduate Certificate Accounting - Davenport  
University  
MBA Health Care Mgt Concentration - Davenport  
University  
BBA Health Studies - Davenport University  
AA Associate in Arts - Daytona State College  
AS Recording Arts Degree Program enrollment - Full Sail  
University  
*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA,  
HS-MOBS, HS-PHT, HTS, MBC, MBC-A, MOBS*

**Paterek, Victoria**

MAT Science Education – University of South Florida  
BA Psychology – The University of Tampa  
*Associate Director, Academic Affairs/ Adjunct Instructor -  
(General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-  
MAA, HS-MOBS, HS-PHT, MBC-A*  
*Senior Manager of Online Teaching, Learning and  
Development*

**Patterson, Letitia – CPC, CPMA, CPC-I, CCS-P**

MPA Public Administration – Roosevelt University  
BS Mass Communication – Illinois State University  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS,  
MAA, MBC, MBC-A, MOBS*

**Patton, Brandi – CPC**

AS Medical Insurance Billing and Coding AS - Everest  
University  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HS-HTS, HS-  
MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Paul-Jackson, Jamila - Professional Educator's Certificate**

PhD Marriage & Family Therapy/CreativeSystemic  
Stds/non-clin - The University of Louisiana at  
Monroe  
MEd Counselor Education - Florida A&M University  
BS Elementary Education 1-6 - Florida A&M University  
*Full-time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,  
MOBS*

**Pennington, Amanda – AHI, CPC, CCS**

PhD Naturology - American Institute of Holistic Theology  
BS Psychology - Virginia Commonwealth University  
Career Studies Certificate Health Records Coding  
Technician - J. Sergeant Reynolds Community College  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS,  
HTS, MAA, MBC, MBC-A, MOBS*

**Perez-Rivera, Janice**

MA MA Human Services: Marr & Fam - Liberty University  
 BA Psychology - University of South Florida  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Persaud, Neer – CPA**

MBA MBA: Accounting – Florida Southern College  
 BS Accounting – Florida Southern College  
 BA Business Administration – Warner Southern College  
*Adjunct Instructor (General Education/Electives) – HIT, HS-MAA, MAA, MBC-A, HCA*

**Peskin, Regina – RPT, CPhT**

BS Applies Management BS – Everest University  
 AS Applied Management AS – Everest University  
 Diploma Pharmacy Technician  
 Diploma (M) - Everest University  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MAA, MBC, MBC-A, MOBS, PHT*

**Phillips, Rhonda – CPC**

MEd Master of Education Educational Management Concentration - Strayer University  
 BA Biology - Hampton University  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS, HTS*

**Pierre, Barbara**

MSMS Medical Sciences/Health Science – University of South Florida  
 BA Psychology – University of South Florida  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Pierre, Guerline - RN**

BA Sociology/ Minor - General Public Health - University of South Florida  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Point-Johnson, Merle – RMA, CPC**

DHA Health Administration – University of Phoenix  
 MBA/HCM Health Care Management – University of Phoenix  
 BS Marketing – South Carolina State College  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Poitingier, Coleen – CPC**

MBA No Declared Major – Keiser University  
 BA Health Services Administration – Keiser University  
 AA Health Services Administration – Keiser University  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Presley, Cassandra**

MPA Public Administration – Wichita State University  
 BGS Genl Studies-Criminal Justice – Wichita State University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Pumphrey, Rebecca**

MA English, Graduate – University of Indianapolis  
 BA English – University of Indianapolis  
 AAS Paralegal/Continuing – Ivy Tech Community College of Indiana  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Quandt, Linda – CPC, COC, CPC-I**

BS Business Management (Concentration-Accounting) – University of Wisconsin-Parkside  
 BSE Kindergarten-Primary/Minor-Library Science – University of Wisconsin-Whitewater  
 AAS Legal Assistant – Milwaukee Area Technical College  
 Certificate Medical Assisting Certificate - Milwaukee Area Technical College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Rahming, Etta - Professional Educator's Certificate**

Ed S. School Psychology/School Psychology - University of the Virgin Islands  
 MSW Social Work - Howard University  
 BA No Declared Major - The City College of New York of the City University of New York  
*Adjunct Instructor – HHS*

**Ram, Falisia**

BS Health Care Management - Saint Leo University  
 AA Associate in Arts - Pasco-Hernando State College  
 Technical Certificate Dental Assisting - Pasco-Hernando State College  
*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Ramirez, Amy**

MA Organizational Management (MA)/Standard MAOM – Ashford University  
 BBA International Business – American InterContinental University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Ramirez, Leticia**

MSM Criminal Justice – Colorado Technical University  
 BA Sociology-Criminology – Northern Illinois University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Randolph, Terri – AHI, CEHRS, CBCS**

MBA/HCM Health Care Management – University of Phoenix  
 BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Rasmussen, Bonnie - RN**

MS Nursing Clinical - Andrews University  
 BSN Nursing - Wichita State University  
*Adjunct Instructor - HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*



**Reese, Karen – RHIA**

MBA Management – Amberton University  
 BS Medical Record Admin – Texas Women's University  
*RHIT Certification Prep Specialist/Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Reid, Morris – AA, AA**

MHS Anesthesiologist Assistant - Nova Southeastern University  
 BS Biology - Nova Southeastern University  
*Adjunct Instructor - HHS, HTS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Reid, Natalie - LPN**

MHA/ED Education – University of Phoenix  
 BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HHS, HTS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Reybitz, Alice – CPC, COC, CPC-I, CCS-P, RN**

BA Comm Engl – Gannon University  
 AS Nursing – St. Petersburg College  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Rich, Joshua**

JD No Declared Major – California Western School of Law  
 BS Criminology/Crim Justice/Minor-Business Administration/Finance – The University of Tampa  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Richards, Ricardo**

PhD International Studies – University of Cambridge  
 MA International Relations – University of Cambridge  
 BA Political Science – University of Pennsylvania  
 Sociology - New Mexico State University 30 graduate credits in Sociology  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Rivard, Sarah – Registered Clinical Social Worker Intern**

MSW Social Work – University of South Florida  
 BS Sociology – Florida State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MOBS*

**Robertson, Owen**

MFA Writing for Stage & Screen - New Hampshire Institute of Art  
 BA English/Dramaturgy - Saint Leo University  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Robinson, Eric**

LL.M Taxation – Villanova University School of Law  
 JD LS-Law – Saint Thomas University  
 BA Linguistics – University of Florida  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Rolle, Denise – RPT, CPHT**

M.Ed Teaching, Learning, & Assessment - National Louis University  
 BS Biomedical Sciences - University of South Florida  
 BS Microbiology - University of South Florida  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Rollins-Hatcher, Mia – CPC**

BGS General Studies/Emphasis in Health Health – Western Kentucky University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Rowe, Jeralde (Jerri) – CPC, CRC, RHIA**

MBA Healthcare Management – Western Governors University  
 MA Bioethics – Trinity International University  
 BS-CLAS Biology (BS-CLAS) – The City College of New York of the City University of New York  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Rue, Joan –RPH-WA**

BPh Major in Pharmacy – Washington State University  
*Adjunct Instructor – HS-PHT, PHT*

**Russell, Chevelle**

MS Management/ Health Care Management - Indiana Wesleyan University  
 BS Management - Indiana Wesleyan University  
 AAS Business Administration/ Management - Ivy Tech Community College  
*Adjunct Instructor - HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Russell, Laaree Lee - Educator Certificate**

BS Computer Science/Minor-Bus. Admin. – The University of Southern Mississippi  
*Adjunct Instructor – HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Russell, Rolando – CPC, RHIA**

MBA Specialization in Healthcare Management – American InterContinental University  
 BSHA Health Administration – University of Phoenix  
*Program Director MBC, MBC-A/Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Russell, Shaun**

BSE Chemical Engineering - Arizona State University  
 BS Biochemistry - Arizona State University  
 AA No Declared Major - Mesa Community College  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Russell, Virginia**

MEd Secondary Education – Northern Arizona University  
 BAE-SE History – Arizona State University  
 AA No Declared Major – Mesa Community College  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**San Pedro, Rolando – CPC, NCICS, NCMA, Certified Post-secondary Instructor**

MAED/AET Adult Education and Training – University of Phoenix

BSHA Health Administration – University of Phoenix  
AS Medical Office Administrator – Florida Career College  
Diploma Medical Coding and Billing Specialist – Florida Career College

*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Sanders, Sabrina – CPC, CMAA**

BS Healthcare Management – Bellevue University  
AA Education (Elementary) – Broward College

*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Sanders, Tiphani**

BS Nursing - Bethune-Cookman University  
BS Family, Youth and Community Sciences - University of Florida

*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Sapp, Charity – RPT, CPHT**

MBA Business Administration/Health Services - Keller Graduate School of Management of DeVry University  
BS Technical Management/ General Technical Specialty - DeVry University

*Adjunct Instructor - HS-PHT, PHT*

**Sasse, Teresa**

BS Behavioral Sciences, Sociology, Human Services/Sociology (Beh Sci), Human Services (Beh Sci) – Tennessee Wesleyan College

*Academic Facilitator Associate Manager – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC, MBC-A, MOBS*

**Sauls-Bassfield, Darlene**

Doctor of Chiropractic DC – Sherman College of Chiropractic

BA Biology – The University of North Carolina Charlotte  
*Adjunct Instructor - HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Schafle, Margaret - CPC**

BSPE BS Phys Ed - San Jose State College  
Certificate Medical Office Administration - San Joaquin Valley College

*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Schultz, Mary**

M.Ed. Human Resources Education/eLearning – University of Illinois at Urbana - Champaign  
BS.Ed. Comp English – Secondary – Edinboro University of Pennsylvania

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Schultz, Samantha – CMAS, CPC, CPHP**

MHSA Master of Health Services Administration – Strayer University  
BS Health Care Administration BS – Everest University

*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Severin, Casey - CPHT**

BS Biology/Minor -General Public Health - University of South Florida

*Program Administrator/Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Sherrod, Joi**

MPH Public Health – University of Kentucky

BS Psychology – University of Kentucky

*Adjunct Instructor – (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Shipp, Tabelech**

MLS Master of Life Sciences - University of Maryland, College Park

BS Chemistry - North Carolina A&T State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Silvers, Kara – CPC, CPB, CPC-I**

MS Special Education – Western Governors University

M.Ed Home Economics Educ – Auburn University

BS Fashion Merchandising – Auburn University

*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Sims, Kimberly - CPC**

MS Management - Southern Polytechnic State University  
BBA Computer and Information Systems – Mercer University

Certificate Medical Billing and Coding Specialist enrollment  
Sanford-Brown College

*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Simmons, Stephen**

MS Education/Specialization in Professional Studies in Education - Capella University

MS Information Technology/Specialization in General Information Technology - Capella University

MBA Business Administration MBA - Everest University  
BSEd Music - Central Connecticut State University

*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Singleton, Lashanta – CPC**

BBA Healthcare Management – American InterContinental University

AABA Business – American InterContinental University

*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Skinner, Carlos**

MISM Information Systems Mgmt/Network Management - Keller Graduate School of Management of DeVry University

BA Mass Communications - Kentucky Wesleyan College

*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Skubinna, Diane - Educator's Certificate**

PhD Education/Specialization in Training and Performance Improvement - Capella University  
MSEd - University of Central Missouri  
BA Elementary Education - University of Northern Iowa  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Sloan, Karen**

BA General Studies - Spring Arbor University  
AAS Medical Assistant  
Technology - Kalamazoo Valley Community College  
*Academic Facilitator- Faculty - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Simic, Daniela - Professional Educator's Certificate**

MS Education - University of Pennsylvania  
BSEd Elementary Teacher Education Major - University of Delaware  
Certificate NCATE Accredited Professional Education Programs Certification(s)/Elementary Education (K-8) - University of Delaware  
*Associate Dean of Online Programs*

**Smith, Ebone'**

MEd Curriculum & Instruction/Minor - Math (K-14) - Concordia University  
BA Mathematics - Saint Leo University  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Smith, Julian - CPC**

MS Health Sciences/Health Services Administration Track – University of Central Florida  
BS Health Care Management - Florida A&M University  
*Adjunct Instructor - HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Smith, Kristen - RN**

BS Nursing – University of South Florida  
AA Liberal Arts – Hillsborough Community College  
AS Nursing/A.D.N Basic – Hillsborough Community College  
AAS Dental Assisting – Lansing Community College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Smith, Patricia – CPC, COC**

MAT Elementary Education – National Louis University  
BSBA Finance – Northern Arizona University  
Certificate Nursing Assistant – Sauk Valley Community College  
*Adjunct Instructor – HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Smith, Richard**

JD Law - Stetson University  
MBA Business Administration - University of South Florida  
BS Political Science - Vanderbilt University  
*Program Director - HTS/Interim Program Director - HCA*

**Smith, Stacy Lee – CPC, CEMC**

BSHSA Health Services Admin (BS) – Middle Georgia State College  
AS Business Administration (AS) – Middle Georgia State College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Smith-Leavell, Fonzette**

MBA Concentration in Health Care Management – Kaplan University  
MAED/AEDL Adult Education & Distance Learning – University of Phoenix  
B.A Management and Human Relations – Trevecca Nazarene University  
*Program Director - HCM/Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Solomon, Absro – CHTS-TR**

MPH Concentration in Emergency Management – American Public University System  
BS Computer Engineering-BS/Minor-Mathematics – University of Maryland, Baltimore County  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Somnarain, Emry**

MD Medicine – St. Mary's School of Medicine  
BS Chemistry (Complementary Studies) – McMaster University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Somnarain, Su Yen – CPC**

MS Ed Specialization in Postsecondary and Adult Education  
Capella University  
BS Biology – University of South Florida  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Stanley, Terry – Professional Educator's Certificate**

MA Science Education Biology – University of South Florida  
BS Biology – University of South Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Stark, Laine**

MA Clinical Mental Health Counseling MA  
Enrollment - Argosy University  
BS Early Childhood/Child and Family Services - Southern Illinois University Carbondale  
BA Psychology -Southern Illinois University Carbondale  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Steinmetz, Thomas – Professional Educator's Certificate**

MS Comp Sci-Database Systems OL - University of West Florida  
BSCE Computer Engineering – Florida Atlantic University  
AA General/Transfer AA – Palm Beach State College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Stith, Roshawna – RHIA**

BSHIM Health Information Management – Texas State University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Stout, Brian**

PhD Mathematics – The Graduate School and University Center The City University of New York  
Master of Philosophy Mathematics – The Graduate School and University Center The City University of New York  
MA Mathematics – The Graduate School and University Center The City University of New York  
BS Marine Transportation – U.S. Merchant Marine Academy  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Suco, Erika**

MA Mathematics Major – University of Miami  
BS Mathematics/FSU-Teach/Science Math Teach/FSU-Teach – Florida State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Tardif, Isabelle**

DO Osteopathic Medicine - Nova Southeastern University  
BA Chemistry - Florida Atlantic University  
*Adjunct Instructor (General Education/Electives) - HCM, HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Tate, Danielle**

MHA Health Administration/General - Walden University  
BS Biology - Franciscan University of Steubenville  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Tenn Yuk, Darren – CPA**

MACC Accounting – Florida International University  
MBA Business Administration – Florida International University  
BS Information Systems – New York University  
*Adjunct Instructor – HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MAA, MBC, MBC-A, MOBS*

**Thomas, Audrey – CPC, COC**

BSHA Health Administration – University of Phoenix  
AA Fashion Design – The Fashion Institute of Design & Merchandising  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Thomas, Jeanette – CPC, COC, RHIA**

BS Technical Management/Health Information Management – DeVry University

AAS Health Information Technology – DeVry University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Thompson, Jeannie**

MHRM Human Resources Management/General Studies–Keller Graduate School of Management of DeVry University  
MBA Business Administration/Human Resources – Keller Graduate School of Management of DeVry University  
BS Psychology – Florida Southern College  
AA Associate in Arts – Valencia College  
*Adjunct Instructor - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Thomson, Angela – CCS-P**

BM Violin/Minor-Music Theory – University of North Texas  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Tucker, Nann**

MA English/Literature - University of South Florida  
BA English - University of South Florida  
AA Liberal Arts - Hillsborough Community College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Turner, Krystal – Chiropractor**

DC Doctor of Chiropract – Life University  
BS Microbiology – Auburn University  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HTS, HS-MOBS, MBC, MBC-A, MOBS*

**Tyhurst, Patricia – CPC, COC, CPC-I**

BA English Education – Broadfield – Carroll College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**VanZant, Kayla**

BA Social Work - Bluffton University  
*Adjunct Instructor – HHS*

**Varzavand, Irina**

MBA Organizational Devel Emphasis - Upper Iowa University  
MA Teaching English to Speakers of Other Languages - University of Northern Iowa  
BA Teaching English to Speakers of Other Languages/Minor - General Business Concepts - University of Northern Iowa  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC, MBC-A, MOBS*

**Vazquez, Jennifer - CPHT**

BGS General Studies – Columbia College  
AA Associate of Arts - Daytona State College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MOBS, HTS, MBC, MBC-A, MOBS*

**Waddington, Dori –**

MA English Education – University of South Florida  
BS Telecommunications/Minor-English – University of Florida  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Wade, William - RN**

MS Nursing (RN to MSN)/Education - Western Governors University  
BS Nursing - Western Governors University  
BS Biology - Norfolk State University  
AAS Nursing - Tidewater Community College  
AS Science - Tidewater Community College  
*Academic Facilitator- Faculty - HHS, HS-HTS, HS-MOBS, HS-MAA, HTS, MAA, MBC, MBC-A, MOBS*

**Wagner, Diana - Professional Educator's Certificate, Texas Educator Certificate**

MSEd Education Theory and Practice - Arkansas State University  
BS Elementary Education - University of Central Florida  
AA Associate in Arts – Valencia College  
*Adjunct Instructor - HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Wallace, Mark**

MA English – University of Pittsburgh  
BA English/Secondary Education – Point Park University  
BA English – Duquesne University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Ward, Troy**

MA Comp Resr/Inf Management - Webster University  
BA Psychology - Saint Leo University  
AAS Administrative Management - Air University-Community College of the Air Force  
AA No Declared Major - The University of Tampa  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Ward-Thomas, Telicia – CPhT, RPT**

BS Public Health – University of South Florida  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MOBS, MBC, MBC-A, MOBS*

**Washington, Tamika**

MBA Business Administration/Accounting – Keller Graduate School of Management of DeVry University  
BSHS Health Management – Howard University  
*Adjunct Instructor – HCM*

**Watson, Harriet**

MA Master of Business Administration  
Concentration in Health Services Administration - Strayer University  
BSIT/VC Visual Communication - University of Phoenix  
AA Liberal Arts - Hillsborough Community College  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Wegley, Mark**

MA English – Boise State University  
BA English Minor – Philosophy – University of Washington  
AA AA-DTA - Green River College  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Weissman, Victoria - Speech-Language Pathologist**

Speech-Lang Pathlgy & Audiolgy - The George Washington University  
AB Communication – The University of Michigan Ann Arbor  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MBC-A*

**Westcarr, Audrey**

MAED/AET Adult Education and Training – University of Phoenix  
BA English – Albertus Magnus College  
*Full-time instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Whitehurst, Candace**

MA English/Teaching of English - Old Dominion University  
BSBA Management/Minor -English - Old Dominion University  
*Adjunct Instrutor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Whitener, Roland**

MD Medicine – Central America Health Sciences University  
BS Biology – Armstrong State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Whiteway, Laurel – RN, CDE**

*MAPSY Health Psychology/Behaviorial Medicine - Northcentral University*  
BA Psychology - Ashford University  
AAS Nurse Education - Middlesex County College  
AA Liberal Arts - LaGuardia Community College/The City University of New York  
*Adjunct Instrutor - (General Education/Electives) HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Whiting, Kimberly – CPC**

MAED/CI Curriculum and Instruction – University of Phoenix  
BS Consumer Sciences and Merchandising – University of Houston  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Wiens (Baez), Jennifer**

MA Clinical Psychology-PsyD enrollment – Argosy University  
MS Master of Science Couns. Psych. – Lee University  
BA Psychology – Lee University  
*Adjunct Instructor – HHS*

**Williams, Donna**

JD No declared Major - Hamline University  
BA Psychology - Dillard University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Williams, Margaret**

MS Education Media Design and Technology MSONline enrollment – Dull sail Unoiversity  
BA Economics – Rutgers University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Williams, Nicole – RHIT**

MBA Business Administration – University of Phoenix  
BSB/IS Information Systems – University of Phoenix  
AS Health Information Technology – Cosumnes River College  
*Adjunct Instructor – HIT, HHS, HS-HTS, HTS*

**Wilson, Diana – CPC, CPMA, CPC-I**

MA Teaching and Learning with Technology-MA Program – Ashford University  
BSB/A Concentration in Administration – University of Phoenix  
AAHA Health Administration – University of Phoenix  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Wnukowski, Amy - Professional Educator's Certificate**

M.Ed Educational Leadership - University of Central Florida  
BA English – State University of New York (SUNY) College at Fredonia  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Wooten, Annette - CPC**

M Ed Specialization in Adult Education and Training - American InterContinental University  
BS Business Administration - Morris Brown College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Wynn, Althea – RDH, Healthcare Provider**

MSMS Medical Sciences/Health Science - University of South Florida  
BSHSE Health Science Education - University of Florida  
AS Dental Hygiene - Tallahassee Community College  
*Program Director - MAA/MOBS*

**Youngs, Craig**

MS Management Information Tech – Indiana University South Bend  
BS Management/Finance – Brigham Young University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC, MBC-A, MOBS*

**Zander, Lori – RMA, CPC, CPMA, CPC-I, CRC, COBGC**

BSHS Health Science – Texas A&M University- Corpus Christi  
Certificate of Graduation Medical Assistant - Aristotle College  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*